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January 1979, vol. 70, no. 1

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Editor: NANCY M. VIGGIANO
Assistant Editor: BARRY J. KATZEN
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8A special libraries
EDITORIAL

Nineteen seventy-nine is a year of challenge for both the Editorial Staff and the readers of Special Libraries. The challenge involves introducing change to the pages of Special Libraries—change in format, and perhaps, change in emphasis.

One of my colleagues said recently, "Editing is a highly subjective occupation." I agree, but would hasten to add that the subjectivity of the job of the editor of an association journal is inversely proportional to the input of its readers. In my view Special Libraries is a forum for special librarians to communicate with one another—a forum that prosers only with continual use. In an effort to challenge readers of Special Libraries and to stimulate further use of this forum, some initial steps have been taken.

Early last fall, as I looked forward to 1979, the wheels were set in motion to redesign the Association journal. Unfortunately, the wheels began turning rather slowly. First there was a shortage of personnel in the Publications Department. A vacancy on a three-person editorial staff inevitably causes delays. This situation was alleviated in December when a new assistant editor was hired. Second, our printer has recently installed a new, highly touted, component typesetting computer. Although it, too, has caused delays, we hope to see some positive results soon.

My first consideration in planning changes in the design of SL was to bring some excitement to its pages. The same basic design had been used since 1966. It became obvious, however, that the new design—and eventually the new format—would save money. [You will read later in these pages how necessary it is for the Association to economize (see Actions of the Board of Directors, p. 46).]

All the changes I plan for SL will not be immediate. The design will evolve through the year as some ideas are accepted and others are discarded. First, you will notice the cover has been redesigned, the typeface is different, and there is new treatment of the paper will change. A good quality, light-weight, non-coated stock will allow us to reduce expenditures for paper and postage. In 1980 we also plan to change the size of the journal to 8½" x 11". This will reduce our costs again; yet it will also allow for additional flexibility in layout design. These changes will add greater visual interest to the journal.

However, these are only the exterior, physical changes. Although they are time consuming to develop, they are easier to assess and mold. Other changes, those of emphasis, for example, are more difficult to determine. Furthermore, this most important challenge cannot be met without your input.

Over the years, members have made comments—often contradictory—about the content of Special Libraries. Some members feel there are too many articles of a philosophical nature and not enough papers on practical matters. Some feel that we have emphasized "technology" too much, while others think this is necessary to bring all special librarians up-to-date, whether they are in one-person or in larger libraries. Another comment concerns the Overseas Report. We are an international organization with strong ties to IFLA, yet some feel this kind of article (and interest?) should be eliminated. In order to determine your needs and systematically analyze them, I plan to conduct a readers' survey before the end of the year. This will be your opportunity to speak out. I hope to hear from every SL reader so that the always vocal minority will not skew the results.

Any journal of an organization with 11,000 members and 2,500 nonmember subscribers cannot hope to satisfy each reader's needs with the five or six articles published in an issue of Special Libraries. SLA is a diverse organization encompassing every phase of professional development from student to retired member and with interests, literally, from "Advertising" to "Transportation." It is this mix which gives strength and vitality to SLA.

It is up to you, the members of the Association, to take advantage of Special Libraries as a forum for communication with your colleagues. I cannot publish what I do not have. I can, however, solicit articles on specific topics should this be necessary. One of the reasons I plan to do a readers' survey is to determine exactly what areas need greater emphasis. It is only by interacting with you that I can ascertain your preferences and respond to them.

Make a commitment now to start planning for a new decade. Be an active participant in your Association. I know you are busy—perhaps you feel you do not write well—but we need YOUR input. You have the knowledge to enrich the professional lives of your colleagues. Please make the time to share it. Special Libraries cannot begin to meet the challenge of the 80s without your involvement.

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Law Books for Social Science Libraries

Anita K. Head

University of Kansas, School of Law, Lawrence, Kan. 66045

The law has implications in the whole spectrum of social sciences. The literature of the law is voluminous and sui generis; its systematic collection is usually reserved to law libraries. Social science libraries may be expected to contain seed collections. This article discusses some questions that are elemental for law book acquisition and collection and attempts to make some specific recommendations.

The law reaches into all facets of human experience. More than ever, it appears, do we rely on the courts and the various legislative bodies, whether they are congress, state or municipal legislatures or federal and local administrative agencies, to find resolutions for conflicting situations. The legal process is called into action on many questions where previously other authorities such as parents, employers, school officials, or church leaders were the final arbiters of the society.

Accordingly, interest in the law is high; knowledge of and study in the repositories of the law become a necessity for persons working in a wide variety of learning disciplines. This may be especially true for the disciplines usually gathered together under the term of social sciences. It is not surprising, then, that the librarians of social science libraries or social science library departments ask themselves what legal materials are useful or even necessary for their libraries.

Social Sciences: Who Belongs?

In order to arrive at useful recommendations, it may be helpful to review the disciplines that traditionally are considered part of the social sciences. In the introduction to the International Encyclopedia of the Social Sciences, it is stated that a definite classification may be an impossibility since the social sciences, like other groupings of scientific and academic fields, differ in their scope from one generation to another. Editors of the 1968 edition of the Encyclopedia have determined that the scope of the work was to include the concepts, theories, and methods of the following disciplines: anthropology, economics, geography, history, law, political science, psychiatry, psychology, sociology, and statistics.

The earlier edition of the Encyclopedia (1930–35) had made a distinction between the social sciences (politics, economics, law, anthropology, sociology, penology, and social work) and the semi-social sciences (ethics, education, philosophy, and psychology), and it also included works from the sciences with social implications (biology, geography, medicine, linguistics, and art). The law clearly has implications in all of these disciplines.

It is also clear that, if we imagine and combine all the legal interests existing in these disciplines and then visualize a
library that would serve to satisfy the resulting research needs, we should conjure up something the size of the law libraries of Congress and of Harvard combined, together with the best law library of each foreign country, and all the Alexandrian libraries as well. So much for the theory of it. In practicality, social science librarians wishing to review and possibly expand the legal component of their collections might begin with a pragmatic question.

Is There a Law Library in the Neighborhood?

The law books collected for a social science library should, of course, reflect the specific interests of a particular library's users, as should the books in any collection. Since much of the legal literature, especially the primary material, is published according to its format, however, rather than according to subject matter, the options for differentiation are limited. Acquiring law books often means purchasing large sets of hundreds of volumes which then require equally bulky sibling sets of indexes. It therefore must be emphasized at the outset that social science librarians are well advised to make a study of the legal materials that are available in other libraries in their area (1).

Cooperative arrangements are beneficial in many ways. If social scientists can do their work with legal materials in the law library, unnecessary duplication of voluminous and expensive materials can be eliminated. They also may reap a second benefit from working in a law library: The reference librarians there presumably have attained a degree of expertise in searching for legal information and will assist users who have not had training in law or in legal bibliography. Most law schools offer a special course in the techniques of legal research, a course that has been—and still may be—much resisted, but that nonetheless is considered essential for the full development of legal research skills. Nonlawyers therefore should not feel surprised at feeling bewildered by law books. It might indeed be suggested that social science librarians, too, even if their libraries do not have extensive legal collections, may benefit greatly from attending a course on legal bibliography while in library school or from studying one of the research manuals listed in the following bibliography.

Some Characteristics of Law Books

All law books are divided into two, probably three, major categories: the primary sources, the secondary materials, and—as a possible third category—the so-called books of index. The primary sources include all publications that contain "the law," i.e., the statutory law from all levels of government; the decisions published by the federal and state appellate courts, and all the administrative regulations and rulings issued by the federal and the state and local governments. The secondary materials are the writings on the law, i.e., periodical articles, treatises, editorial explanations. The term "books of index" is self-explanatory; included in this category would be the digests, the citators, and the periodical and other indexes. Some of the typical features worthy of note to persons reflecting on the acquisition of law books follow.

- A large percentage of the legal literature is published chronologically, without regard to subject matter. Hence the great need for the elaborate indexing systems that typify the legal literature.

- Sets of law books are forever updated, whether through supplementation or through replacement; mostly it is both. Contrary to the literature in the sciences, only a small percentage ever becomes obsolete.

- A high percentage of law books cannot be purchased through the book trade; they are sold directly through the publishers or the publishers' representatives.
Prices of law books generally appear shockingly high to librarians accustomed to purchasing trade books. That fact, of course, is a function of the market: law books are typically produced for a limited audience. Besides the initial acquisition prices, most law books have some built-in continuation cost for which one has to budget for every succeeding year.

The need for updating makes law book collections labor intensive because the great variety of supplementary parts has to be recorded, paid for, shelved or interfiled, removed, and then often preserved elsewhere in the library for retrospective research.

Law collections grow at a tremendous rate. A rule of thumb is that—even without any new purchases—a typical law book collection will double every ten years.

Documents

Substantial portions of law book collections are issued, at least originally, as documents of the U.S. Federal Government, of the state or local governments, of international organizations, or of foreign nations. In recognition of this fact, Congress passed a statute last summer that permits the law libraries of all accredited law schools to become selective depositories for federal documents (2). Many public libraries and university or college libraries have depository status with respect to U.S. federal documents (3). The U.S. Code, the Code of Federal Regulations, the Federal Register, the U.S. Reports (see the following bibliography), and other legal materials may therefore be found in these libraries, as well as in law libraries. Law libraries, however, may receive some of the information published in these documents much more promptly than depository libraries as a result of their subscriptions to private publications that not only reprint the texts contained in the documents but offer a great variety of editorial features (annotations, cross-references, indexes) designed to assist lawyers with their research needs (4).

New Technology

Both miniaturization and computerization have proven a boon to law libraries. Thanks to microforms, a number of materials that heretofore were available only to a select few libraries can now be collected everywhere. A good example here would be the briefs and records submitted to the United States Supreme Court. Microforms will be acquired in law libraries for other reasons as well, such as space saving or preservation of materials.

Computerized information retrieval for legal data has gained a solid foothold in the seventies. Two major systems, LEXIS and WESTLAW, are in operation across the country (5). Their effect on legal research and on the future development of law libraries cannot be fully gauged yet, at least in this writer's opinion. Successful on-line interaction with the data bases in existence so far requires solid knowledge of the legal principles in the subject field one wishes to research. Their acquisition for nonlaw libraries is therefore not recommended.

January 1979
A Tentative Bibliography

The following bibliography was developed with two goals in mind. On the one hand, it attempts to make reference to the basic legal reference tools that are appropriate for almost any general library. On the other hand, it describes the basic parts of the legal literature, in an attempt to introduce social science librarians to them even if they cannot be acquired.

Recommendations for a minimal collection chosen from this bibliography might include, besides most of the works listed in the first part, the Constitution, statutes, and code of the United States, possibly in an annotated edition; a compilation of the statutes or codes and of the court reports of the home state; the local county and city ordinances as far as they are published; one of the large legal encyclopedias; and probably a digest of international law.

I. Bibliographic Tools

The first part of this bibliography is composed of bibliographic tools that might be useful in almost any library.


This directory will guide the researcher to the nearest or the nearest major law library.

Works offering an introduction to the legal literature include:


The former is a comprehensive guide, the latter a manual for law students. Other well-known guides to the legal literature include Jacobstein and Mersky’s *Fundamentals of Legal Research* and Price and Bitner’s *Effective Legal Research*.

Research guides also exist for a number of individual states, usually under titles such as *Research in California Law* or *An Annotated Guide to the Legal Literature of Michigan* (6).

A current bibliography of secondary materials may be found in:


This work, which is recompiled triennially, lists secondary materials including works of an interdisciplinary nature and new fields of law, but excludes periodicals. It is updated monthly by

At least one legal dictionary should be included in the reference collection of every library.


Larger libraries may wish to acquire the


This is an annual directory including all known attorneys and their law firms listed by state and city; it includes selected biographical materials and data on the American Bar Association. It also includes short digests of the laws of all the states, territories, and possessions of the United States, Canada, and most foreign countries, which often serve as valuable introductions to further study.

Two other major biographical works are:


A comprehensive guide of brief biographical notes on the American judiciary of federal and state courts. Also available are biographical directories for bench and bar of cities, states, and regions.

Examples of the varied types of legal periodicals include the law reviews, student-edited publications that reflect "the law as it was, as it is, as it is tending, and as it ought to be" (7); specialized scholarly journals; bar association publications and legal newspapers. Social science libraries may consider obtaining subscriptions to interdisciplinary journals such as *Law and Education.* They may also wish to receive the *American Bar Association Journal* and the journal of their own state bar association. Even without having otherwise a substantial legal periodical collection, they might find it useful to subscribe to

*Index to Legal Periodicals.* 1908-. New York, Wilson, 1909-.

Monthly.

The index covers over four hundred periodicals and offers separate book review and case indexes. Other more specialized indexes can be consulted in a law library.

Two noteworthy publications for many libraries in this field are as follows:

Annual Survey of American Law. N.Y., New York University School of Law, 1954--.

Other Reference Works

For a more extensive listing of basic research works, especially also with respect to foreign and international law and to the law of international organizations, the reader is referred to Sheehy, Eugene Paul/Guide to Reference Books, 9th ed. Chicago, American Library Association, 1976. p. 553-572.

Treatises, Texts, Monographs

Many fields of law are covered by authoritative multivolume treatises; examples for this species of law book are classics such as Wigmore on “Evidence,” Corbin on “Contracts,” and so on. These clearly are specialty works to be acquired mainly by law libraries. The same may be true for books such as Clark, Handling Consumer Credit Cases, or Sokol, Handbook of Federal Habeas Corpus, or Yokley, Zoning Law and Practice, works that reflect the more modern trends in legal scholarship of choosing narrow topics for exhaustive treatment. Surveys on particular legal topics are available on different levels of sophistication, as exemplified by the Legal Almanac Series (published by Oceana) or the Basic Law Text Series (published by West). Yet another type of legal textbook is usually entitled “The Law and . . .” or “. . . and the Law.” Such works often reflect current developments or concerns and may therefore be of equal interest to law and social science libraries and often should be acquired by both.

II. Sources of the Law

The following is a list of a number of primary and secondary sources that most libraries probably will not acquire but will use in conjunction with the nearest law library. Librarians specializing in the social sciences may nonetheless be aided in the performance of their duties, especially with respect to assisting users in locating the best source for questions on the law, by some knowledge of this part of the legal literature. For further information they may wish to consult some of the legal research manuals previously cited or the nearest law library.

Constitutions

The text of the Constitution of the United States is reprinted in a great variety of general reference books, in state and legislative manuals, and in most statutory compilations. The edition prepared by the Legislative Reference Service of the Library of Congress deserves a place in every library.


Supplemental volume covering to Jul 6, 1976.
Another edition, together with the constitutions of the fifty states, may be found in:


Comparative analyses of the fifty state constitutions and extensive indexing facilitate comparative research.

Foreign constitutions are collected in:


An annotated edition of the statutory compilation (or codification) of the state of the library’s location is essential, as are any local ordinance codes, county or city, that may exist for the jurisdiction involved. The state session laws might also be collected, partly to update the state’s codification, but partly also to facilitate certain kinds of research projects. Except for the larger libraries, the collection of out-of-state codifications might be left to the law libraries and obtained through interlibrary loans.

Federal Statutory Law

U. S. Laws, Statutes, etc. / Revised Statutes of the United States and United States Statutes at Large containing the laws and concurrent resolutions enacted ... and reorganization plans and proclamations. 1789–1873; 1873-. v. I-. Boston, Little, 1845–73; Washington, D.C., Govt. Print. Ofc., 1875-. These publications are government documents published by the Government Printing Office found in every somewhat substantial documents collection. The same stands true for


The privately published, annotated editions of the U. S. Code facilitate research greatly because they offer after each section citations to court cases interpreting the particular section, and references to legislative and administrative background materials. There are two editions:


United States Code Service. Lawyers’ Edition. Rochester, Lawyers’ Cooperative Pub. Co., 1972-. Both of these publications have well over a hundred volumes; they are kept up-to-date by cumulative annual
pocket parts and by replacement and additional volumes. They comprise all laws of a general and permanent nature under the same arrangements as that of the U.S. Code and offer the text of currently adopted legislation in session law format promptly after approval.

Indexes to congressional materials include the popular Congressional Index (8) by Commerce Clearing House and the Congressional Information Service/Index (9). Both publications are well known to documents librarians and others in the field and are therefore not described further here.

**Federal Administrative Law**

As society became more complex through the growth of industrialization and the effects of world wars and population expansion, it became apparent that Congress and the courts could no longer satisfactorily handle the regulation of all societal activities. Expansions occurred in the traditional functions of the executive departments and many new administrative agencies were formed. Congressional enabling laws gave these agencies the power to promulgate regulations and to enforce them by quasijudicial rulings. An understanding of the structures and the functions of these agencies is often essential before research can succeed. The most comprehensive source for such descriptions is the


For research into the regulations published by all these agencies, the *Code of Federal Regulations* (C.F.R.) and the *Federal Register* (F.R.) would be consulted.


Contains the codification of the federal administrative rules and regulations of general and permanent nature.

*Federal Register*. Washington, D.C., Govt. Print. Ofc. Published daily Monday through Friday (no publications on Saturdays, Sundays, or on official federal holidays).

Contains presidential proclamations and executive orders; rules and regulations of the various departments of the U.S. Government; proposed rule-making; notices.

The presidential activities are covered by:


Transcripts of news conferences, messages to Congress, public speeches, remarks and statements, other presidential materials issued by the White House.

The fields of administrative regulation are covered by an ever-growing variety of looseleaf services, publications in which publishers collect the congressional, administrative, and decisional law on a selected topic and update it with a frequency suitable to the specific topic. Major publishing houses for such publications are the Bureau of National Affairs, Commerce Clearing House, and Prentice-Hall (see...
the Appendix for addresses). Librarians with special interests in a legal topic should refer to the publishers' catalogs for information on availability, publishing schedules, and prices of such looseleaf services.

**Court Reports**

The reports of the decisions of the higher courts are, under the principles of *stare decisis* and precedent that prevail in common law jurisdictions, one of the major sources of the law. Of foremost importance for social scientists are the decisions of the United States Supreme Court.


Since they are issued as federal documents, these volumes may be found in all major documents collections. The Supreme Court decisions are also printed in many other publications, from newspapers and topical looseleaf or other select collections to complete but commercially produced editions. The latter are West's *Supreme Court Reporter* and Lawyers' Cooperative's *Lawyer's Edition*; both have a variety of editorial materials added to them that assist lawyers, but are of limited use to other researchers.

Libraries wishing to obtain regularly and promptly the decisions of the U. S. Supreme Court might consider subscribing to one of the following publications:


Both these services deliver promptly the full text of all Supreme Court decisions and a variety of other materials of current interest. They are fast, reliable, and comparatively expensive.

Multivolume sets of court reports exist for all other federal courts and for the major courts on the state level. They are, of course, voluminous. In most cases their acquisition can be limited to law libraries; larger libraries may, however, wish to obtain the published reports of their own state courts.

**Case Finding**

Court decisions are published chronologically, roughly in the order in which the courts render them. Accordingly, the topics covered change from one opinion to the next in random fashion. Ingenious researchers and publishers have therefore, over decades and even centuries, developed elaborate indexing methods that are designed to permit lawyers to find all applicable precedents on the questions they need to research. Case name tables, digests, Shepard's and other citators form samples of such indexes. As stated before, law students take a special course on legal research that teaches, among other things, the best possible uses of these indexing systems. Librarians and scholars should therefore not be surprised that using law books to their best effect presupposes the knowledge of special research skills.
Some writers state that legal encyclopedias are but another method of indexing court reports. They certainly can be used as case finders, but they also convey a generalized statement of all areas of the law. It can therefore be recommended that a social science library wishing to acquire only one major work describing United States law might acquire one of the two comprehensive encyclopedias listed below.


Both sets are updated by annual pocket supplements and occasional recompiled volumes. Each is published by one of the major law book publishing companies and features editorial attributes that tie it to the rest of the publisher's research system.

For several of the major states, encyclopedias of the state law are available.

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**Appendix: Law Book Publishers**

The names and addresses of some of the major legal publishing houses together with their fields of interest (10).

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Fields of Interest</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Law Institute</td>
<td>4025 Chestnut St.</td>
<td>Restatements; ALI-ABA practice books</td>
</tr>
<tr>
<td></td>
<td>Philadelphia, Pa. 19104</td>
<td></td>
</tr>
<tr>
<td>Bureau of National Affairs</td>
<td>1231 25th St.</td>
<td>Looseleaf services—administrative law; labor law;</td>
</tr>
<tr>
<td></td>
<td>Washington, D.C. 20037</td>
<td><em>U. S. Law Week</em></td>
</tr>
<tr>
<td>Callaghan &amp; Co.</td>
<td>6141 N. Cicero Ave.</td>
<td>Statutory law and tax publications</td>
</tr>
<tr>
<td></td>
<td>Chicago, Ill. 60646</td>
<td></td>
</tr>
<tr>
<td>Commerce Clearing House, Inc.</td>
<td>4025 W. Peterson Ave.</td>
<td>Current tax and business law subjects</td>
</tr>
<tr>
<td></td>
<td>Chicago, Ill. 60646</td>
<td></td>
</tr>
<tr>
<td>Foundation Press, Inc.</td>
<td>170 Old Country Road</td>
<td>Law, business, political science; casebooks</td>
</tr>
<tr>
<td></td>
<td>Mineola, N.Y. 11501</td>
<td></td>
</tr>
<tr>
<td>Lawyers' Cooperative</td>
<td>Rochester, N.Y. 14603</td>
<td>Selective court reports; practice materials</td>
</tr>
<tr>
<td>Matthew Bender &amp; Co., Inc.</td>
<td>235 E. 45th Street</td>
<td>Looseleaf treatises and practice books</td>
</tr>
<tr>
<td></td>
<td>New York, N.Y. 10017</td>
<td></td>
</tr>
<tr>
<td>West Publishing Co.</td>
<td>P. O. Box 3526</td>
<td>Statutory law and court reports and their indexes</td>
</tr>
<tr>
<td></td>
<td>St. Paul, Minn. 55165</td>
<td></td>
</tr>
</tbody>
</table>
Literature Cited

1. The most useful source for the location of law libraries is the Directory of Law Libraries (see bibliography).
3. A listing of these libraries may be found annually in the September issue of the Monthly Catalog of United States Government Publications. Washington, Government Printing Office, 1895-.
4. Illustrative samples of such publications are the U.S. Law Week, the Supreme Court Bulletin, the United States Code Annotated, the United States Code Service, and especially the looseleaf services covering special legal topics.
5. For a scholarly description and comparison of three computerized legal information retrieval systems (this study includes a treatment of the JURIS system that was developed and is in use at the Department of Justice; it is not available outside the Department), see James A. Sprowl/A Manual for Computer-Assisted Legal Research. Chicago, American Bar Foundation, 1976.
6. For a listing of such guides see Morris L. Cohen, gen. ed./How to Find the Law, p. 519 (see bibliography).

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Anita K. Head is associate professor of law and law librarian, School of Law, University of Kansas, Lawrence.
Translation of Periodical Literature in Plant Pathology

Jean Mace Schmidt

Library Science Department, Walter Library, University of Minnesota, Minneapolis, Minn. 55455

Library users are often frustrated by the number of foreign language references recorded in indexing services. For example, in a literature search on wood-decay fungi in two major indexing systems, 39% of the citations were in foreign languages, of which French, German, Japanese, and Russian were principal contributors. As determined by survey questionnaires these languages also presented the greatest difficulty for users. Cover-to-cover translations and ad hoc translations are the best systematic means of penetrating the language barrier. Of the foreign language citations recalled on wood-decay fungi, 4% were available through cover-to-cover translations and 14% were available from translation clearinghouses.

INDEXES to scientific literature invariably include a large proportion of foreign language references which often are disregarded by the user. The forces which prevent full use of foreign language materials are twofold. First, and understandably, the user often doubts that an article is worth the difficulties and time involved in searching for a translation or the expense of having the article translated. Second, there is an ethnic bias among many English-speaking scientists that English is the universal, scientific language and that any work of importance will be published in English (1). This study offers an analysis of user attitudes and proficiency in dealing with foreign literature and a measure of the proportion of foreign language literature in a selected area of plant pathology research. In addition, the accessibility of translations and suggestions in obtaining translations of relevant information are included.

Most investigations on the use of foreign language materials have dealt with the medical sciences, as exemplified by Meadors' (2) evaluation of translations as a means of providing access to foreign language information in medical literature. After a limited search for translations of non-English-language articles recalled from the 1971 Cumulated Index Medicus, she concluded that translations play a minor role in the communication of foreign research. Information presented in this paper indicates that translations, while not as effective as one would hope, are still the only significant means of coping with the foreign language problem.
Table 1. Questionnaire Results of Language Skills by Language Group.

<table>
<thead>
<tr>
<th>Skills</th>
<th>French</th>
<th>German</th>
<th>Russian</th>
<th>Spanish</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proficient</td>
<td>6.9</td>
<td>6.9</td>
<td>2.3</td>
<td>11.6</td>
</tr>
<tr>
<td>Slight skill</td>
<td>23.3</td>
<td>51.1</td>
<td>4.6</td>
<td>23.3</td>
</tr>
<tr>
<td>Would read</td>
<td>25.5</td>
<td>39.5</td>
<td>6.2</td>
<td>18.6</td>
</tr>
</tbody>
</table>

Methods and Results

A survey was conducted within one of the larger plant pathology departments at the University of Minnesota to ascertain user attitudes and self-proclaimed competency in dealing with foreign literature. Forty-three of the one hundred people solicited returned a questionnaire designed to give some insight into the language knowledge of the sample population. The questionnaire was also useful in gathering opinions as to the countries that are major contributors to plant pathology, the languages that present the greatest problems, the methods that are commonly used to translate foreign language materials, and finally user awareness of current translation services. The basic framework for the questionnaire was developed from Hutchins’ inclusive study (1) on the role and problems of translations in the communication of information at Sheffield University, England. Although the sample population in the present study is small by scientific standards, the credibility of the statistics is supported by their comparability to Hutchins’ figures.

In general, more respondents expressed a willingness to read or translate German publications than any other foreign language, regardless of their proficiency in German. The results of this study compare favorably with statistics from Hutchins’ survey of language skills (1). His figures for scientists in the pure and applied sciences indicate that 8% were proficient in German, but that 65% thought they could read a German paper in their field of interest.

Although language proficiency will affect the use of foreign language materials, attitudes regarding the merit of foreign research are equally significant. The majority (64%) considered the outstanding research to be produced in the United States and Great Britain yet still expressed a need to use foreign language materials. France, Germany, Japan, and the USSR were identified as major contributors to plant pathology, although German publications came closest to rivaling the eminent position of English-language research.

Besides identifying French, German, Japanese, and Russian as major languages contributing to plant pathology literature, respondents also indicated that these four languages were responsible for creating the most difficulty for their use. French presents the least amount of difficulty, in part because it has always been a popular language for satisfying high school and college language requirements. German was frequently cited because of its large percentage of references in the literature and the high value placed on German research rather than the difficulty of the language itself. Japanese and Russian, on the other hand, present problems for users because of the negli-
Table 2. Percentage of English and Foreign Language Citations in Two Indexing Services for References in "Wood-Decay Fungi."

<table>
<thead>
<tr>
<th>Languages</th>
<th>OXFORD</th>
<th>CAIN</th>
</tr>
</thead>
<tbody>
<tr>
<td>ENG.</td>
<td>100</td>
<td>90</td>
</tr>
<tr>
<td>E. EUR.</td>
<td>70</td>
<td>60</td>
</tr>
<tr>
<td>FRE.</td>
<td>50</td>
<td>40</td>
</tr>
<tr>
<td>GER.</td>
<td>30</td>
<td>20</td>
</tr>
<tr>
<td>JAP.</td>
<td>10</td>
<td>5</td>
</tr>
<tr>
<td>RUS.</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

*Title changed to World Transindex beginning in 1978.

The probability of finding a translation through cover-to-cover translation or indexes to ad hoc translations is low. Of the 39% foreign references recalled from CAIN and the Oxford File, 4% were available through cover-to-cover translations and 14% as ad hoc translations. The primary indexes consulted were Translations Register Index and the World Index of Scientific Translations* and its Annex, from the date of the earliest citation through June 1976.

Much of the success of a translation search depends on the date of the article, since the older the reference is the more likely it is to be recorded in published indexes. It has been suggested that the average time lag of two years before translated articles are listed could be shortened by predicting
which foreign language articles will be needed on the bases of subject, original language, number of cited references, and to a lesser extent, authorship (4). Subject matter exhibits the strongest correlation to translated material, and the collections of translation clearinghouses in turn reflect the research interests of voluntary depositors. Further investigation should be directed to establishing, as accurately as possible, the long-term cooperation of these contributors. Without this information it would be difficult to determine if subject area will remain a constant predictor. Establishing criteria to identify future user needs for foreign language material is a worthy goal; however, at present, translating on the basis of probability is risky and could possibly delay the collecting, indexing, and publishing of information for translations already in demand.

Translation Aids

Respondents of the survey were asked to list, in order, the steps they would take to use a relevant document they could not easily read. The most frequently followed procedure is to rely on the English abstract. It is the practice of most journals to include an abstract, and multilingual journals will usually publish abstracts in English, French, and German. In the sampling of articles recalled on wood-decay fungi, 57% of the references contained an English abstract or summary. In general, the East European and Russian journals did not include English abstracts.

Abstracts of foreign research should not only summarize important data contained in the original but should also include specific references to experimental methods, laboratory conditions, results, and conclusions.

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Abstracts of foreign research should not only summarize important data contained in the original but should also include specific references to experimental methods, laboratory conditions, results, and conclusions.

If a person is seriously interested in pursuing an article, a combination of self-translation and assistance from colleagues is the most popular means of dealing with a foreign language article. The language of the document will influence the amount of effort a person is willing to spend on translating. People are more willing to translate an article written in German or French than one written in Japanese, Russian, or one of the lesser-known East European languages (1).

A somber fact brought out in the questionnaire is the tendency of library users to ignore foreign language references rather than requesting assistance from a librarian in locating a translation. Indexes to ad hoc translations are one means of verifying whether a particular article has been translated and is available for purchase. It is less costly to obtain an existing translation than to have one made. The responsibility of collecting and maintaining records of translations rests with a network of translation clearinghouses (Table 3). Most clearinghouses cooperate by notifying each other of translations in their collections and providing referral services to requestors.

The National Translations Center (NTC) at John Crerar Library in Chicago is the most useful for U.S. scientists because it publishes information on translations from all languages into English in Translations Register Index. If time does not permit searching the index, telephone requests for a search of NTC's files are accepted. Through voluntary deposits by com-
Table 3. Major Translation Clearinghouses.

<table>
<thead>
<tr>
<th>Country</th>
<th>Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canada</td>
<td>Institute for Scientific and Technical Information</td>
</tr>
<tr>
<td></td>
<td>Ottawa, Ontario, Canada</td>
</tr>
<tr>
<td>France</td>
<td>Centre National de Recherche Scientifique</td>
</tr>
<tr>
<td></td>
<td>Centre de Documentation</td>
</tr>
<tr>
<td></td>
<td>15 Quai Anatole France, Paris 7, France</td>
</tr>
<tr>
<td>Germany</td>
<td>Technische Informationsbibliothek</td>
</tr>
<tr>
<td></td>
<td>Welfengarten 1, Hannover, Germany</td>
</tr>
<tr>
<td>Great Britain</td>
<td>British Library Lending Division</td>
</tr>
<tr>
<td></td>
<td>Boston Spa, Wetherly, Yorkshire, England</td>
</tr>
<tr>
<td>Japan</td>
<td>Information Center for Science and Technology</td>
</tr>
<tr>
<td></td>
<td>5-2 2-tyome</td>
</tr>
<tr>
<td></td>
<td>Nagatoya, Tiyoda-ku KIA OS2, Tokyo, Japan</td>
</tr>
<tr>
<td>Netherlands</td>
<td>International Translation Centre</td>
</tr>
<tr>
<td></td>
<td>Doelenstraat 101</td>
</tr>
<tr>
<td></td>
<td>Delft, the Netherlands</td>
</tr>
<tr>
<td>United States</td>
<td>National Translations Center</td>
</tr>
<tr>
<td></td>
<td>John Crerar Library</td>
</tr>
<tr>
<td></td>
<td>35 W. 33rd Street Chicago, Illinois 60616</td>
</tr>
</tbody>
</table>

Commercial firms, government agencies, libraries, and other translation clearinghouses, 250,000 translations are available for loan or photocopies (6). Much of the success of receiving translations for deposit depends on the cooperation of these sectors. It is especially difficult to convince private research companies to deposit their translations because they fear their research will be revealed to competitors (7). The government is an important source of translated material. Many government agencies are depositing their translations with NTC to avoid possible copyright litigation and to lower costs for the National Technical Information Service (6).

Another valuable source of information on ad hoc translations is the International Translations Centre in Delft, the Netherlands. This organization maintains records of translations from non-Western languages, which are often the most difficult to obtain. This information is published in *World Transindex*. Unfortunately, its usefulness is limited for U.S. scientists because most articles have been translated into French or German rather than English. There are many indexes to translations in special fields to which Brociner’s guide to translations (6) could provide a more comprehensive listing. However, for plant pathologists the resources noted here appear to be the most valuable, especially NTC since the United States Department of Agriculture has become a depositor; future issues of *Translations Register Index* should show an increase in agricultural materials.

Indexes to published translations are the most economical and convenient service for libraries to provide. Regrettably, they are seldom used. Although *Translations Register Index* and the *World Transindex* are readily available in the library, only 7% of the respondents to the questionnaire were familiar with either of these indexes. This result suggests that these publications are not adequately publicized.

**Discussion**

Data assembled through the user survey and the citation analysis indicate that foreign language materials are important sources of information on scientific research in plant pathology. Translations are the best means of disseminating foreign language research; however, indexes to translations have had little impact in overcoming the foreign language barrier. Indexes to ad hoc translations can be more effective in providing immediate and inexpensive translations to the scientific community if libraries would do more to promote their use and encourage the deposit of translations at the National Translations Center.
Literature Cited


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Jean Mace Schmidt is indexer, Minnesota State Senate, Senate Index, Minneapolis.
Measuring Library Effectiveness:
A Prelude to Change

Marcy Murphy
Western Michigan University, School of Librarianship, Kalamazoo, Mich. 49008

A user survey of some students and all instructional faculty at the U.S. Air Force Academy Library was conducted by an interdisciplinary team of computer and behavioral scientists with library management. Objectives were to obtain overall user evaluation of library effectiveness, pinpoint areas of indifference or ignorance, and obtain distinctive usage profiles of the special clientele. Findings included a high opinion rating of known services but also identified numerous little-known resources and services, such as "off-line" collections, interlibrary loans, and available instructional programs. Measurable differences in usage patterns were also plotted, especially evidenced in the contrasting information-seeking behavior of freshmen and seniors and of historians and mathematicians. Several suggestions for improving effectiveness emerged.

AIR FORCE ACADEMY Library users are characterized by several major differences from users of other academic libraries. In the first place, both students and faculty are almost without exception military personnel. In addition the U.S. Air Force Academy (USAFA) is isolated geographically, on several hundred acres bordering the Front Range of the Colorado Rockies. Cadets are restricted to the base until their senior year, with little or no transportation available and only occasional weekend passes. Faculty are less isolated but their access to other information agencies is also limited.

Another distinctive characteristic of USAFA's curriculum is that it is three track: academic, physical, and military training programs coexist simultaneously from freshman through senior years. Requirements of this program are rigorous and almost preclude any extensive daytime library usage by cadets. However, at night the library enjoys considerable popularity, since it is one of the few alternatives to sleeping.

Since these clients lack mobility, it follows that if a desired title is not available on base, they do not have the option of checking further in a neighboring library or information center. In a very real sense, this is a captive clientele. Implications for the library are obvious. If the resources at hand do not meet their needs, cadets have nowhere else to turn.

At the time of the survey to be reported, it had been several years since users had been systematically queried to determine their opinion of the library's performance. The overall goal of the user survey was to evaluate the
effectiveness of the academic library services. Immediate objectives were as follows: 1) to obtain an evaluation of library performance, 2) to pinpoint areas of user ignorance which could serve as targets for educational efforts, and 3) to obtain usage profiles of the different clientele.

**Methodology**

*The sample.* At the time of the survey, the cadet wing numbered about 4,300. It was desirable to have a representative sample of students which would include all classes and all subject disciplines. It was deemed particularly desirable, furthermore, to include non-users.

The curriculum at the academy was structured in a way that proved helpful for survey purposes. The research team selected for their sample a required course, in a different discipline, for each class. Questionnaires were administered to 125 freshmen in English; 125 sophomores in psychology; 125 juniors in economics, and 126 seniors in chemistry.

*The Research Team.* The interdisciplinary research team, with the author as principal investigator, was composed of faculty from the Department of Astronautics and Computer Sciences, the Department of Economics, and library administrative officers. Economics provided consultants with special skills in industrial management and cost accounting. Personnel from computer sciences were most helpful with programming, interpretations, and technological enhancements.

*The Instrument.* A two-part questionnaire was administered to both cadets and officers. The first thirty questions asked for opinions on library policies, resources, and services. Part II asked respondents to rank eleven reasons why they used the library, also to indicate how often they used it, and the average amount of time spent on each visit.

Responses were coded on a scale of 5 to 1:

5—Good
4—Satisfactory
3—Unsatisfactory
2—Don't know
1—Indifferent

Scores in the 3–5 range would provide data for determining the first objective of the study; the users' opinions of library effectiveness. Categories 2 and 1 would elicit responses which would achieve our second objective by pinpointing areas unknown and/or underutilized.

Part II of the questionnaire was structured so the survey team could plot usage in a number of ways, with the assumption that characteristic differences would emerge that would pave the way for more distinctive, uniquely tailored services to specific subgroups. At the same time, the team could chart differences which might prove interesting takeoff points for future studies to compare and contrast library usage by those same subgroups of students, as they progressed through the four-year program, and by faculty in the different academic disciplines.

*Copies of the questionnaire are available from the author on request.*
Of the computer programs that were written to format the data, histograms proved particularly helpful for easy visual identification of high and low ratings. Figure 1, for example, dramatically displays the users' ignorance of the library's principal serials control tool, computerized printouts which were prominently located in public services areas.

Findings

Part I of the questionnaire was divided into three parts. The first section dealt with policies and requested users' evaluations of library policies on hours and number of staff, loan periods, overdue notices and penalties, dating policies, and dress requirements.

The second section of Part I, "services," asked first about ambience: the comfort and attractiveness of the surroundings and the quality of the study atmosphere; second, about user understanding of both bibliographical and physical access to the collections; third, about the helpfulness, efficiency, and friendliness of the reference and circulation staff. Interlibrary loan, reprography, the reserve system, and library tours were the other services included.

"Resources," the third and last category, queried the adequacy of the monograph, serial, newspaper, reference, and music collections, on both

Table 1. Questions from User Questionnaire, Part I, Scored 2 (Don't Know) by at Least 25% of the Respondents. Figures shown are percentages of each N.

<table>
<thead>
<tr>
<th>Ques. #</th>
<th>Question</th>
<th>(N = 782⁺)</th>
<th>(N = 340)</th>
<th>(N = 419)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>All</td>
<td>Faculty</td>
<td>Cadets</td>
</tr>
<tr>
<td>2B</td>
<td>No. of Staff, Sat.</td>
<td>25.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2C</td>
<td>No. of Staff, Sun.</td>
<td>27.3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3B</td>
<td>Loan Periods for Journals</td>
<td>27.1</td>
<td>26.7</td>
<td>27.2</td>
</tr>
<tr>
<td>3C</td>
<td>Loan Periods for Records</td>
<td>37.2†</td>
<td>35.0†</td>
<td>39.3†</td>
</tr>
<tr>
<td>5</td>
<td>Escorting</td>
<td>30.6</td>
<td>37.3†</td>
<td></td>
</tr>
<tr>
<td>9B</td>
<td>Bibliographical Access: Serials</td>
<td>32.9</td>
<td>32.3</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Interlibrary Loan</td>
<td>48.7†</td>
<td>39.1†</td>
<td>57.2‡</td>
</tr>
<tr>
<td>14A</td>
<td>Photocopy Equipment</td>
<td>30.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14B</td>
<td>Photocopy Costs</td>
<td>32.3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14C</td>
<td>Photocopy—Quality of Copy</td>
<td>31.4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15A</td>
<td>Reserve Room—Accessibility of Books</td>
<td>28.0</td>
<td>36.4†</td>
<td></td>
</tr>
<tr>
<td>15B</td>
<td>Reserve Room—Loan Periods</td>
<td>32.8</td>
<td>36.5†</td>
<td>27.6</td>
</tr>
<tr>
<td>15C</td>
<td>Reserve Room—No. of Copies</td>
<td>30.3</td>
<td>37.6†</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Book Drop in Faculty Area</td>
<td>25.4</td>
<td></td>
<td>37.2†</td>
</tr>
<tr>
<td>17</td>
<td>Suggestion Box</td>
<td>58.5‡</td>
<td>62.0‡</td>
<td>56.5‡</td>
</tr>
<tr>
<td>18</td>
<td>Orientation for Freshmen</td>
<td>37.3†</td>
<td>60.8‡</td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>Library Tours for Special Classes</td>
<td>46.5†</td>
<td>60.2‡</td>
<td>35.3†</td>
</tr>
<tr>
<td>20</td>
<td>&quot;Current Issues&quot; Collection</td>
<td></td>
<td></td>
<td>32.0</td>
</tr>
<tr>
<td>25A</td>
<td>Music Collection—Academic Needs</td>
<td>44.6†</td>
<td>41.4†</td>
<td>47.2†</td>
</tr>
<tr>
<td>25B</td>
<td>Music Collection—Recreational Needs</td>
<td>39.3†</td>
<td>41.4†</td>
<td>38.1†</td>
</tr>
<tr>
<td>25C</td>
<td>Music Collection—Quality Materials</td>
<td>46.9†</td>
<td>46.4‡</td>
<td>47.7†</td>
</tr>
<tr>
<td>25D</td>
<td>Music Collection—Quality Equipment</td>
<td>53.8‡</td>
<td>53.0‡</td>
<td>54.6‡</td>
</tr>
<tr>
<td>26A</td>
<td>Microform Collection—Titles Available</td>
<td>50.2‡</td>
<td>52.3‡</td>
<td>49.6‡</td>
</tr>
<tr>
<td>26B</td>
<td>Microform Collection—Equipment</td>
<td>47.1†</td>
<td>48.8‡</td>
<td>46.7†</td>
</tr>
<tr>
<td>27</td>
<td>Government Publications</td>
<td>43.6†</td>
<td>40.5†</td>
<td>47.0†</td>
</tr>
<tr>
<td>28</td>
<td>&quot;New Fiction&quot; Shelves</td>
<td>45.0‡</td>
<td>42.9†</td>
<td>47.0†</td>
</tr>
<tr>
<td>29</td>
<td>&quot;New Books&quot; Shelves</td>
<td>41.3†</td>
<td>35.5‡</td>
<td>46.0†</td>
</tr>
<tr>
<td>30</td>
<td>Foreign Language Tapes &amp; Records</td>
<td>61.7‡</td>
<td>59.4†</td>
<td>64.4‡</td>
</tr>
</tbody>
</table>

*Includes 23 Library Staff.  †Over one-third.  ‡Over one-half.
instructional and recreational levels. Respondents were asked also about their utilization of microforms and government publications, and special sections of newly received fiction, nonfiction, and current events.

Items which scored a 2 (don't know) were of particular interest and importance. Any score of 2 which had been given by 25% or more of the respondents was broken out and included in a second list for special attention (see Table 1).

For the total sample of 782 respondents, including 419 cadets, 340 faculty, overwhelming ignorance of the library's nonbook resources in microforms; government publication; and special, "off-line" collections of new books.

Cadets proved ignorant of interlibrary loan, but predictably so, since as undergraduates, they were ineligible by national code standards, although in fact they could utilize interlibrary loan service through a more liberal state code. It would seem that only books and those journals that are located through the card catalog and shelved in the regular stacks are recog-

For the faculty sample, 27 questions had been scored 2 by 25% or more. This meant that 27 of 55 questions, or 49%, were unknown by over one-fourth of the faculty. More than a third did not know about 19 questions, and over half the faculty did not know about 6 questions.

Cadets did better in their overall awareness. Only 18 items were unknown to 25% or more of the student body; 16 were unknown by over a third, and 4 by over half.

For the officers, survey results indicated less use of the library on weekends, and more use of photocopying facilities and a book drop located outside the library. Faculty had little knowledge of reserve room use. More serious was their limited understanding of the library's computerized serials control listing; a remarkable ignorance—by almost 40%—of the interlibrary loan service; and a truly devastating unawareness, by over 60%, of the library's educational programs in orientation and special tours and lectures. Faculty and students alike shared an

It would seem that only books and those journals that are located through the card catalog and shelved in the regular stacks are recognized and used by the majority of . . . clients.

and 23 library staff, 22 questions of the 55 in Part I had been scored a 2 by at least 25% of the respondents, indicating that 25% of the total group had no knowledge of 40% of the questions.

For the faculty sample, 27 questions had been scored 2 by 25% or more. This meant that 27 of 55 questions, or 49%, were unknown by over one-fourth of the faculty. More than a third did not know about 19 questions, and over half the faculty did not know about 6 questions.

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become perceived as available, desirable, and authoritative services. 4) Changes, of whatever nature, rarely receive enough publicity to be used and "internalized." 5) The availability and use of nonbook materials for loans is probably not widely understood, nor are varying types of loans from reserve collections. The expectation of the library as a place to find and check out only books continues to hold its preeminent place in the perceptions of users.

Part II of the questionnaire addressed aspects of library usage. Respondents were asked first to arrange in numerical order the reasons they came to the library, using the following list of items:

1. To study
2. For answers to table questions
3. To use reserve materials
4. To check out or return books
5. To read for recreational purposes
6. To read for class purposes
7. To read a newspaper
8. To research a term paper or special project
9. To use the stereo equipment
10. To use a special service such as interlibrary loan or a bibliographic search sponsored by an outside agency
11. To use the photocopier
12. Other—please specify

Second, respondents noted their frequency of use. Six choices were offered them:

1. Almost never
2. Once a semester
3. Once a month
4. Once a week
5. More than once a week
6. Almost daily

Figure 2 is a profile of all faculty use. Charging or returning books (1.9), reading for classes (2.5), and research (2.9) are the activities which most often brought the faculty to the library.

The mathematics faculty, as seen in Figure 3, also conducted most of its business at the circulation desk (1.6) and read for classes just about the same average as the entire faculty (2.8). But recreational reading (3.5) was a strong third for mathematicians, and beat research (4.0), which came in fourth.

The history faculty, see Figure 4, demonstrated the same high traffic pattern at circulation (1.8) and a higher use of reading for class assignments.
than did either of the other groups. Research was their third-ranking item (3.0), and use of reserve collections fourth (3.9). However, the history faculty’s use of interlibrary loan services was up sharply from that of the mathematics faculty (4.7 compared with 6.3) and historians did more photocopying (5.1) and considerably less recreational reading (6.1 compared to 3.5 for mathematicians, 4.7 for the entire faculty).

Setting the average for all cadets, Figure 5 indicates their heaviest usage was to research a term paper or class project (2.3). Studying (3.80), and borrowing or returning books (4.1) were also important uses.

Seniors did not deviate in any especially notable way from this general student profile (see Figure 6). Research projects, still the most important single use for cadets, received a slightly higher score (1.8 compared to 2.3), as did borrowing and returning books (3.7 to 4.1). Seniors did not study as much in the library (4.6 to 3.8). A few—not many—had heard of interlibrary loan by graduation time (8.9 compared with 9.2).

On the other hand, freshmen, as shown in Figure 7, break away from the established student profile and established their own individualistic pattern. Study received the highest priority (1.9), followed by research (3.6),

Figure 5. Results of Question 31. Profile of All Cadets.

Figure 6. Results of Question 31. Profile of Seniors.
Figure 7. Results of Question 31. Profile of Freshmen.

Table questions (4.2), checking out and returning books (5.3), reading class assignments and using reserve books (5.7 and 5.8), photocopying (6.8), and reading newspapers (6.9).

The use of the library to study by freshmen reflects their confinement to the base, the pressures of the program, and the need for a more congenial alternative to work than that afforded by the dormitory rooms.

The second part of the usage survey asked for data on frequency of use. Figure 8 shows the percentage of the faculty using the library, on a continuum of frequency which ranges from "almost never" to "almost daily." The faculty as a group claimed that 8% (in rounded figures) visited the library almost daily, 38% dropped in once a week, 20% more than once a week; 25% came in once a month, and 10% less than once a month.

In strong contrast, history faculty made by far the most frequent use of the library's facilities. By their own reckoning, not one historian visited the library less frequently than once a week. Thirty percent came at least once a week; 45% more than once a week; 25% almost daily (see Figure 4).

The mathematics faculty clustered at the other end of the scale. Twenty-one percent almost never went in the library; 11% dropped by once a semester; 37% once a month. Less than a fourth visited on an average of once a week, and only 8% on a daily basis.

The two groups of history and mathematics faculty were selected with the assumption that their usage patterns would contrast in interesting and measurable ways. That assumption was supported. It would be of further interest to see if these differences hold in other environments. The mathematics faculty was obviously a group with informational needs that the library was not meeting, either because it was unable to do so, or because mathematicians are not able to perceive benefits of traditional library services.

Sixty-four percent of the total cadet sample frequented the library at least once a week and 24% at least once a month. The freshmen were the heaviest users. Ninety percent came in at least once a week, 36% more than once a week, 30% almost daily. Again, this

Figure 8. Frequency of Use of Library by USAFA Faculty: History and Math Professors Plotted Against the Mean for All Faculty.
high frequency would seem to reflect the pressures and isolation that govern the lives of freshmen at the academy.

In contrast, the frequency of library use by seniors dropped off to a high of once a month, for 37%, and 27% claimed use once a week. Regulations for seniors are more lenient. With more options available, it seems the library's popularity wanes (see Figure 9).

To summarize, the following statement seems warranted: behavioral differences between faculty and students were clearly discernable from their perceived priorities of reasons for using the library's facilities and in their stated patterns of frequency.

In addition, there were clear-cut differences in the behavioral patterns of representatives of two faculty disciplines, mathematics and history, and of two groups of students, seniors and freshmen. The assumption of measurable differences between types of users on which this usage study was based therefore was substantiated. However, the profiles of student library use which evolved seem to be often contingent on factors in the external environment, and may therefore be considered more specific to the particular situation. Faculty behavioral profiles, on the other hand, may be more generic and potentially generalizable.

It would seem practicable to use these findings as a basis for further investigation into faculty information-seeking behavior, both general and subdivided by discipline. Results of the student survey, indicating the much heavier evening use, the greater dependency of freshmen on the library as a place for study, for help, and for companionship, might better be applied to reinforcing and/or correcting and expanding the services of the undergraduate library to meet those specific needs.

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Marcy Murphy is associate professor, School of Librarianship, Western Michigan University, Kalamazoo.
Staff Evaluation of Supervisors

Jess A. Martin

Center for the Health Sciences Library, University of Tennessee, Memphis, Tenn. 38163

The results of a two-year experiment with subordinates' evaluation of supervisors in health sciences library are described. Results of a questionnaire survey of 101 health sciences library directors on this reverse evaluation process are also revealed.

Performance evaluation is an essential part of a management approach called management by objectives (MBO) popularized by Peter Drucker (1). This method centers on the assessment of performance by contrasting it with goals set mutually by the supervisor and the subordinate. Individuals participate in the goal setting, make commitments, and then evaluate their own achievements. MBO self-evaluation contrasts the usual approach that only involves supervisors evaluating their employees. A third type of formal evaluation, that done by subordinates of supervisors, is discussed in this paper. A search of the last ten years of library literature produced only two direct references to subordinates' evaluation of supervisors (2,3).

Reverse Evaluation

At the University of Tennessee Center for the Health Sciences two attempts were made to encourage evaluations of library supervisors by subordinates. The first attempt resulted after a staff meeting at which a library assistant recommended that supervisors who evaluate employees should in turn be evaluated by those same employees. The recommendation was accepted by the director who then convinced the four department heads within the library to accept the proposed reverse evaluation program.

The library assistant who recommended the evaluation of supervisors was asked to prepare an evaluation form (see Appendix A). A staff meeting was called after the form was completed, and the form was distributed and discussed. The staff decided that signatures should be optional and agreed to return the forms within a designated time. They also agreed that the evaluations of supervisors by staff should follow rather than precede the supervisors' evaluations of staff members. This timing, it was felt, would eliminate the threat of retaliation by supervisors that could occur if the evaluations of supervisors preceded the staff evaluations. Staff members could only evaluate their respective depart-
ment heads, but any member who wished to could also evaluate the director.

Eighteen of the thirty-two eligible staff members chose to evaluate the director, with five electing to sign their names. An average of six members evaluated each department head but none signed the form.

After computing the evaluations on his performance, the director made the following observations:

- Signed evaluations received by the director paralleled the performance ratings that had been given employees by their supervisors and that had been received by the director.
- The questions on the evaluation form were apparently ambiguous in some instances, thus contributing to a distorted response pattern.
- Ratings based on a scale of 1 for unsatisfactory to 5 for excellent were scattered throughout the fifteen rated categories.
- The signed forms tended to reveal higher ratings than the unsigned forms.

The department heads felt they could make similar observations from the reviews they had received. It is important to note that at no time did the director see the evaluations of the department heads.

A Second Attempt

The following year, after revision of the evaluation form to eliminate ambiguities (see Appendix B), a second evaluation of supervisors occurred, this time with signatures required. Without signatures it had been impossible for supervisors to benefit from the matching of evaluations with evaluators. The supervisors maintained that certain valuable feedback from the mere identification of the evaluators could have been obtained. After some discussion of this point the staff agreed that the evaluations should be signed.

During the first week following the distribution of the revised forms only five signed evaluations were received by the director with the department heads receiving none. One month later the director had received a total of nine signed evaluations and the department heads only three.

The second evaluation of the director showed that:
- A higher overall rating was given than when signatures were optional;
- A greater number of professionals than nonprofessionals responded;
- Misunderstandings of the questions were still apparent;
- Fewer responses were received when signatures were required.

The small return of the second evaluation form prompted the director to discontinue temporarily the reverse evaluation process. The attempt at "turn-about-is-fair-play" with evaluations did not appear to produce a lessening of the trauma associated with annual performance evaluation. The staff felt no more comfortable being evaluated by their supervisors when given the chance to reverse the process than they had when given no opportunity to evaluate their supervisors.

Results of Reverse Evaluation

The supervisors reached the conclusion that employees could not be uniformly objective while evaluating those who had evaluated them. The unsuccessful experiment, however, did achieve one goal—to encourage supervisors to become more alert to the need for being objective during their evaluations of others. The director, for one, began asking the question, "Can supervisors really be any more objective while evaluating employees than employees can be while evaluating supervisors?"

The two-year experiment with evaluation of supervisors resulted in the preparation of a questionnaire to be sent to 101 health sciences library directors. The brevity of the questionnaire encouraged an 82% response.

The tabulation of responses for each of the seven questions follows:
1. Do you evaluate your staff members’ performance?
   - Yes: 74
   - No: 8

2. Do you evaluate?
   - Annually: 58
   - More frequently: 13
   - Less frequently: 6
   - No response: 5

3. Do you use an evaluation form?
   - Yes: 60
   - No: 21
   - No response: 1

4. Do you provide only oral evaluations?
   - Yes: 13
   - No: 64
   - No response: 5

5. Have your staff members ever evaluated you?
   - Yes: 7
   - No: 75

6. Have your staff members ever used an evaluation form to evaluate you?
   - Yes: 6
   - No: 75
   - No response: 1

7. Do staff members currently evaluate their immediate supervisors?
   - Yes: 10
   - No: 72

The questionnaire survey of 101 health sciences library directors shows that only 12% had ever been evaluated by their staffs.

**Conclusion**

The two-year experiment with staff evaluation of supervisors was not successful but another attempt merits consideration by the author and hopefully by others who would read this article. The author is confident that in an organization with an emphasis on goal setting and self-evaluation, an MBO approach that is revised to include reverse evaluation of supervisors can prove beneficial because it shifts emphasis from the mistakes of the past to the promises of the future.

---

**Appendix A. Supervisor Evaluation Form**

<table>
<thead>
<tr>
<th>EXCELLENT</th>
<th>AVERAGE</th>
<th>POOR</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

1. Supervisor's general interest and enthusiasm for his/her work
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

2. Ability of supervisor to use professional knowledge and skills
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

3. Ability of supervisor to make decisions
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

4. Ability of supervisor to set a professional example for staff members
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

5. Ability of supervisor to fill in for absent staff members when necessary
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

6. Supervisor's overall leadership ability
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

7. Ability of supervisor to encourage initiative and motivation in individual staff members
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

8. Ability of supervisor to patiently and clearly explain and demonstrate duties to new staff members
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

9. Ability of supervisor to praise staff members' work when appropriate
   - Excel: 5
   - Avg: 4
   - Poor: 3
   - NA: 2
   - No response: 1

10. Supervisor's tolerance of new ideas and suggestions from staff members
    - Excel: 5
    - Avg: 4
    - Poor: 3
    - NA: 2
    - No response: 1

11. Ability of supervisor to make each new staff member feel that his/her job is necessary and important
    - Excel: 5
    - Avg: 4
    - Poor: 3
    - NA: 2
    - No response: 1

12. Ability of supervisor to offer constructive criticism to staff members when necessary
    - Excel: 5
    - Avg: 4
    - Poor: 3
    - NA: 2
    - No response: 1

13. Ability of supervisor to deal with staff members in a fair and impartial manner
    - Excel: 5
    - Avg: 4
    - Poor: 3
    - NA: 2
    - No response: 1

14. Ability of supervisor to communicate effectively with staff members
    - Excel: 5
    - Avg: 4
    - Poor: 3
    - NA: 2
    - No response: 1

15. Overall rating of supervisor
    - Excel: 5
    - Avg: 4
    - Poor: 3
    - NA: 2
    - No response: 1
Appendix B. Evaluation of Supervisors

<table>
<thead>
<tr>
<th></th>
<th>EXCELLENT</th>
<th>AVERAGE</th>
<th>POOR</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Supervisor shows enthusiasm for his or her work</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>2. Uses professional knowledge effectively</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>3. Uses professional skills effectively</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>4. Makes good decisions</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>5. Makes decisions promptly</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>6. Sets professional example</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>7. Assists me when workload requires</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>8. Encourages initiative and self-motivation</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>9. Explains and demonstrates my duties clearly</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>10. Praises my work</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>11. Encourages innovative ideas and suggestions from me</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>12. Listens to my ideas and suggestions</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>13. Instills in me the belief that my job is important</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>14. Offers constructive criticism</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>15. Deals with me in a fair and impartial manner</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>16. Communicates effectively with me</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>17. My overall rating of my supervisor's performance</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

ADDITIONAL COMMENTS:

Signature _______________________

Literature Cited


Manuscript received Jul 10, 1978. Accepted for publication Oct 27, 1978.

Jess A. Martin is director, Health Sciences Library, University of Tennessee, Memphis.

January 1979
Keeping Current in Business with Government Bibliography

Roberta A. Scull
Louisiana State University, Baton Rouge, La. 70803

The United States Government is a prolific publisher of information ranging from consumerism and management to detailed scientific, technical, and statistical materials. Among these oceans of publications are numerous recurring and monographic bibliographies covering Government and non-Government publications. Those recurring Government bibliographies of special significance to business reference are described.

As a collective body of federal departments, agencies, offices, printing offices, and so on, the United States Government is almost certainly the most prolific disseminator of printed publications in the world, both in the public and private sectors. While numerous individual federal agencies publish, have printed, and distribute their own publications, there are two major Government bodies which print, warehouse, and provide Government publications. These are the United States Government Printing Office and the National Technical Information Service.

The Government Printing Office (GPO) is the official printing organ of the U.S. Government, printing and distributing more than 38,000 depository titles (including bills) during 1977 alone. Most of these publications are made available through a free depository program to over 1,250 designated depository libraries throughout the United States or through the GPO-administered sales program. These publications range from such simplistic items as "Little Leon the Lizard," a safety coloring book for children, to the most detailed statistical, technical, and regulatory information imaginable, such as "Interim Performance Criteria for Solar Heating and Cooling in Commercial Buildings."

The National Technical Information Service (NTIS), an agency of the United States Department of Commerce, is probably the world’s largest collector and distributor of Government-sponsored research and development reports. NTIS alone has available over a million titles and adds to this sum at a rate of approximately 70,000 new reports per year. Each title in this collection is available for purchase in either microfiche or paper copy.

Additionally, it is estimated that there are at least another 80,000 government publications produced annually outside both the GPO depository program and the NTIS program, adding up...
to about 200,000 U.S. Government publications for each year. Most of these are accessible, if one knows which bibliographic tools to search.

Government regulations require that many types of social, demographic, business, regulatory, trade, technical, and statistical data and information be gathered. Therefore, it is not surprising that the Government also generates statistics on gross national product, government and consumer expenditures, banks and other financial institutions, construction and housing, various price and wage indices, foreign and domestic trade and aid, tax, education, labor and personnel, manufacturing, business and industry, energy and natural resources, and so on. Even though some of the Government's publishing efforts seem to be of little importance, there is much of value in recurring government statistics, monographic reports, serial and journal articles so that one must survey the Government literature when preparing economic and statistical analyses or forecasts, product designs, marketing reports, management studies, business opportunity or operational reports, grant proposals, and the like.

Because of the extensiveness of this information, bibliographic tools are essential to the researcher; and since the Government produces bibliographies as prolifically as any other type of material, one could reasonably hope to find a monographic or recurring bibliography on virtually any topic. The area of Government-produced bibliography is so vast and important that several people have produced commercial reference tools to approach it. Among these are:


This is one of the first efforts at compiling any type of annotated subject guide to the wealthy area of Government-produced bibliography. Body is a highly selective, well-annotated aid from 1957 through 1971.


Using the GPO shelflist and Monthly Catalog, Kanely's work is a comprehensive nonannotated list of all government-produced bibliographies which had been cataloged by the GPO from 1924 to 1973.


Picking up where Body left off in 1967, Scull lists with brief annotations every government bibliography (except for NTIS bibliographies) which had come to her attention, mostly through the Monthly Catalog. Annual supplements, which are prepared for publication in Reference Service Review (RSR), are grouped by broad subject categories and indexed by title and subject.

While these works are good commercial reference tools to use in approaching government-produced bibliography, there are thousands of Government single-topic bibliographies and numerous recurring Government bibliographic tools which are essential to locating current Government and non-Government publications, articles, and
additional bibliographies of interest to the business and technical communities.

The following is a brief description of selected bibliographic tools produced by the U.S. Government which are important for the technical and nontechnical spheres of business. All of the bibliographies mentioned are available from the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402, unless otherwise indicated. The S/N number is the GPO stock order number.


In addition to being a traditional catalog of departmental publications, this catalog describes in detail available data files and special tabulations which may be subscribed to through the Census Bureau on individual request. This work is essential for locating trade, business, and marketing information not found in printed form.


These individual bibliographies are compiled periodically by the U.S. Civil Service Commission from Personnel Literature and deal with special aspects of management and personnel relations. The literature coverage is broad and covers Government, non-Government, and occasionally foreign publications. The following are a few select titles:

82. Self-Development Aids for Supervisors and Middle Managers. 1977. $1.00 S/N 006-000-00994-8.
83. Training. 1977. $2.00 S/N 006-000-00898-1.

U.S. Civil Service Commission/ Personnel Literature. (Monthly with annual index.) Subscription price: Domestic—$15.00 a year, $1.20 single copy, $2.25 annual index; Foreign—$18.75 a year, $1.50 single copy, $3.00 annual index. Catalog No. CS 1.62: date.

Included are selected books, pamphlets, and other publications received in the Library of the Civil Service Commission during the previous month. Periodical articles, unpublished dissertations, and microforms are also listed. This superb index gives in-depth coverage on hundreds of job-related topics such as career planning, hours of work, political activity, retirement, and youth.

U.S. Dept. of Energy/ Energy Abstracts for Policy Analysis. (Monthly with annual cumulative index.) Annual subscription price: Domestic—$20.00; Foreign—$25.00. Annual cumulative index; Domestic—$5.00; Foreign—$6.25. Catalog No. EI.11:vol./no.

Presented are nontechnological or quasitechnological articles or reports on all phases of energy analysis and development considered to have significant reference value. Technical aspects of energy development can be found in Energy Research Abstracts, another Department of Energy publication.

U.S. Dept. of Housing and Urban Development/ Housing and Planning References, special libraries

Covered are the current publications and articles received by the HUD library. Entries, most of which are briefly annotated, are arranged by subject groups covering all aspects of architecture, building, design, planning, urbanology, home financing, and so forth. Author and geographical indexes facilitate its use.

U.S. Domestic and International Business Administration/ Index to Foreign Market Reports. (Monthly.) NTIS. Annual subscription price: Domestic—$10.00; Foreign—$15.00.


This is a catalog of all publications currently offered for sale by the Superintendent of Documents and is issued in microfiche only (48X). The file is arranged in three sequences: 1) GPO stock numbers; 2) Superintendent of Documents (Su Docs) classification numbers; and 3) alphabetical arrangement of subjects, titles, agency series and report numbers, key words and phrases, and personal authors.

A bimonthly—February, April, and so on—update to the GPO Sales Publications Reference File is available through an additional subscription and contains only new items received in a month’s period following issuance of the regenerated master file. The sequence of the update is by title only. Not only is this an excellent reference aid in searching subjects and titles of GPO publications, it is a “must” as an acquisitions tool because it gives price and order information for all publications currently available from the GPO.


Cataloged monthly in machine readable card (MARC) format are U.S. Government publications which have been entered into the OCLC data base. Included are publications sold by the superintendent of documents, those for official use, and those which are sent to depository libraries. Indexed by author, subject, title, and series number.


Listed and briefly annotated are currently available publications which the GPO feels might be of interest to the public. Subject matter varies widely, and the types of materials range from highly technical texts to coloring books. Current order information is provided for each item.


This series, which replaces the Price List Series, encompasses thousands of available GPO publications which are listed with order information and Su Docs classification in one or more of over 280 individual “Pathfinder”-type bibliographies. The following are a few titles which may be of interest to business librarians:

january 1979
U.S. National Technical Information Service/ Government Reports Announcements and Index. (Biweekly.) NTIS. Annual subscription price: Domestic—$245.00. Foreign—$310.00 Catalog No. C 51.9/3:vol./no.

Announces, summarizes, and makes available some 70,000 new research and development reports per year which have been made provided by local, state, and federal government agencies, private researchers, universities, and special technology groups. These reports are divided into 26 major subjects and therein subdivided.

One may also subscribe to single abstracting service of one of the major subjects such as “Business and Economics,” “Communication,” “Energy,” and so on, for $45.00 each per year.


"Jacs is a new NTIS service which provides NTIS account customers with rapid delivery of journal article copies under copyright license from the journal publishers" (from Preface of Jacs Directory). This service is available for over 4,000 domestic and foreign journals to NTIS deposit account customers.


This quarterly listing of available free publications from the SBA covers marketing and management reports, aids, and bibliographies.


These leaflets briefly discuss the business topics under consideration and give purchasing information for Government, non-Government, and trade publications. In most instances addresses are provided for additional information contacts. The following are a few of the more than 100 subject bibliographies related business:

9. Marketing Research Procedures
12. Statistics and Maps for National Market Analysis
80. Data Processing for Small Business
87. Financial Management


Roberta A. Scull is associate librarian, Business Administration/Government Documents Department, Louisiana State University, Baton Rouge, La.
Commentary On
Authenticity Of Archival Materials:
The Legal Point Of View

Many archivists are familiar with the importance of original documents to historians and researchers at the college level. Since the publication of Roots, there has been more emphasis on documents beyond the college community. People are taking a profound interest in original sources as a way to trace their genealogy. Original sources have always been emphasized by such organizations as the Mayflower Society, which has attempted to trace the descendants of those who arrived on the Mayflower in 1620. As more and more people deal with original sources, it is my belief that there will be more concern as to the genuineness of the sources utilized. How reliable are they? Are archives in any way responsible for the authenticity of the documents in their collections? In the article "Document Examination in American Archives," it was pointed out that the United States appears to lag behind the British in one area of archival training (1). This is the area of questioned documents. The primary approach to questioned documents in the United States is from the legal point of view. Little has been written by American archivists on this topic. This is unfortunate because authentication and certification of documents is just as important to the archivist concerned with the integrity of his collection as it is for the lawyer who suspects the authenticity of a will, medical or business record and places it under the examination of the court (1).

The importance of the integrity of public records is especially apparent to me because I have worked in an area where case files are depended upon by the legal profession and know that these files must be accurate and complete because of the decisions which are based upon them.

Margaret Cross Norton, Illinois State Archivist from 1922 to 1957, once stated: "The official in charge of public records, whether he be the head of the agency in which the records originate or the archivist, is bound by the law to protect the integrity of these records in such a manner that their value to the individual and government shall not be impaired." Archivists thus have a legal and ethical duty to maintain the authenticity of their records (2).

In a legal treatise on evidence, John Henry Wigmore, a recognized authority in this field asks: "Is the custodian's certified copy evidence of the genuineness of the document?" He responds that no clear distinction on this point appears to have been taken by the courts. They have definitely put on one side the use of a recorded deed and have established the principle that the registrar's certified copy shall not suffice where no means was provided for the registrar to inform himself of the genuineness before recording. But instead of classifying with recorded deeds all other documents of private extra-official origin which were not authenticated before the filing, they have tended to include all such documents indiscriminately with public or official records capable of being proven by a certified copy in respect to genuineness, as well as to contents. The courts have tended to ignore the question. The general tendency in state statutes is to declare certified copies admiss-
able as evidence without further proof regarding authenticity (3).

A registrar of deeds can be legally liable for the damages resulting from an omission to perform a duty imposed on him by law or when that duty is performed in a negligent manner (4). For an archivist there does not seem to be clear penalty at law, although the Illinois statutes do cite official misconduct as intentionally or recklessly failing to perform any mandatory duty as required by law (5). However, I am not an attorney and I do not believe it would be proper to try to interpret that section.

Let us shift from statutes to considering the possibility of whether a forgery could be introduced in an archive. The archivist is not immune to the mistakes which museum curators or librarians of special collections have made. Many have found after years of holding what was assumed to be a valuable painting, letter, or artifact that it was a forgery (6). An example of the harm that can be done in such a case is the forgeries of Vermeer paintings by Han van Meegeren. Experts disagreed for decades whether he painted Emmaus and The Last Supper or whether Vermeer did. More recently a Chicago Tribune mentioned another instance where a forgery has been unmasked. The Tribune had been running a series on the steps being taken to authenticate the Shroud of Turin. One of the scientists who was being considered for this task was Dr. Walter McCrone, a specialist in microanalysis. In the series it was pointed out that Dr. McCrone four years ago debunked the authenticity of Yale University's Vinland map, allegedly a map of the new world predating Columbus. From minute samples he was able to establish that while the parchment was genuinely medieval, the ink used to draw the map contained traces of a synthetic pigment, anathase, which was not developed until about 1920 (7).

The first step one must take against an archive receiving a spurious document would appear to be in the area of appraisal. Appraisal is defined by the Society of American Archivists: "The process of determining value and thus the disposition of records based upon their current administrative, legal and fiscal use: their evidential or research value of their relationship to other records." However, nowhere in this definition are the words authentication and certification used. Document examination and certification appear to be taken for granted (1).

These examples serve to point up the importance of authenticating material sent to an archive. There are many new methods of detecting forgeries. Yet, at the same time, I wonder if it could happen again if we are not alert to the possibilities of people attempting to deposit spurious documents in archives and the methods available for ferreting out these forgeries.

Cheryl A. Price
Wheaton, Ill.

Literature Cited


7. Chicago Tribune, April 25, 1978, Section 2, p. 3.
1979 Candidates for SLA Office
For President-Elect

JAMES B. DODD is associate professor and coordinator of Service to Business & Industry, Georgia Institute of Technology Library, Atlanta, Ga. He also teaches in the School of Information and Computer Science at Georgia Tech. He received the BS (1948) and MS (1950) in education from Southern Illinois University; the MSLS from the University of Illinois (1952).

He was a secondary school teacher and head, Language Arts Department, Olney, Ill. (1948/51). He was assistant librarian (1952/53) and librarian (1953/55), National Reactor Testing Station Library, U.S. Atomic Energy Commission, Idaho Falls, Idaho; head, Information Services Section, Babcock and Wilcox Company, Atomic Energy Division, Lynchburg, Va. (1955/62). During that time he was also instructor, library science, University of Virginia, Division of Extension and General Studies (1961/62). He was assistant professor and science librarian, Northern Illinois University, De Kalb, Ill. (1962/67). He held the position of graduate librarian, Georgia Institute of Technology from 1967 to 1968, at which time he assumed his present position. Concurrently, he has been visiting lecturer in librarianship, Emory University, Atlanta, Ga. (1972, 1977 and 1979).

SLA Chapter Activities. He is a member of the South Atlantic Chapter and served as vice-president (1969/70) and president (1970/71). He has held the posts of Public Relations Chairman (1968/69, 1975/76); member, Education Committee (1971/73); Recruitment and Membership Chairman (1972/73, 1974/75); Program Chairman (1973/74); member, Nominating Committee (1977/78); Employment Chairman (1977/78); and Consultation Chairman (1978/79). He was the Chapter's coordinator for the 1970 Winter Meeting in Atlanta.

SLA Division Activities. He was a member of the Nominating Committee, Science-Technology Division (1976/77). As a member of the Metals/Materials Division, he was bulletin editor (1958/61) and assistant editor (1969/72); chairman-elect (1961/62); chairman (1962/63); duplicate exchange chairman (1965/67); honors award chairman (1973/75) and member (1975/78). He is also a member of the Nuclear Science, Business and Finance, and Transportation Divisions.

Association-Level Activities. He was a member, Nominating Committee (1974/75); member, Standards and Statistics Committee (1977/78); chairman, Networking Committee (1978/79); and SLA Alternate on the U.S. National Committee for the UNESCO General Information Program (1978/82).


He received a fellowship from the Council on Library Resources (1973) to study the demands made by business and industrial organizations for library service from academic libraries.

He is a member of the American Library Association and the Southeastern Library Association. In the Illinois Library Association he was Secretary (1964/65) and Chairman (1965/66) of the College and Research Libraries Section, and in the Virginia Library Association he was Chairman of the Special Libraries Section (1960/61). He is currently a member of Automation Committee of the Georgia Library Association.

JUDITH J. FIELD is head, General Reference Department, Flint Public Library, Flint, Mich. She received the BBA degree (1961), the AMLS (1963) and MBA (1969) from the University of Michigan.

She was reference librarian, Western Electric/Bell Telephone Labs, Inc., Indianapolis from 1962 to 1965. She served as reference librarian, University of Michigan Natural Science Library, Ann Arbor (1965/66). From 1966 to 1969 she was employed as associate librarian in the Graduate School of Business Administration. More recently, she was international business librarian for the Institute for International Commerce (1969/72).

SLA Chapter Activities. She was assistant editor (1962/63) and editor (1963/65) of the Indiana Chapter bulletin, SLAnt. She was editor of the Michigan Chapter bulletin (1973/74); chairman of the Nominating Committee (1975/76); a member of the Committee on Committees; and a member of the By-Laws Committee (1975/76); Chapter representative to the Michigan Inter-organization Committee on Continuing Library Education (1977/79); member, Education Committee (1978/79); member, Steering Committee, Chapter's 50th Anniversary (1978/79).

SLA Division Activities. She was local representative for the Business and Finance Division for the Detroit 1970 Conference; coordinated videotape projects for the Division (1970 and 1972); served as Chairman-elect and bulletin editor (1971/72) and as Chairman for two terms (1972/74); Chairman, Membership, Library Management Division (1977/79).

Association-Level Activities. She was a member of the Education Committee (1974/75; 1977/80) and Chairman (1977/78). A member of the Awards Committee (1976/77); Conference Advisory Committee (1975/77); Special Committee on Discontinuance of Host Chapters (1976/77); Division Cabinet Chairman-Elect (1975/76) and Chairman (1976/77); Special Committee on Division Finances (1976/77); Chairman, Special Committee on SLA Conference Papers (1977/78); Representative to Library Education Section of the Council of National Library Associations (1977/78); SLA Representative to the Continuing Library Education Network and Exchange (1977/78; 1978/79). A member of SLA since 1962.

She is a co-author of Bibliography of International Finance (1971). She has lectured on new businesses and international business services, government documents, special librarianship and continuing education. This includes SLA's Continuing Education Seminar in Toronto in 1974; the Illinois Chapter Seminar, "Services for the Seventies: A Reference Update" (1973); and SLA's Conference in Chicago (1975). She has also lectured on government documents and special librarianship. In 1974 she was the John Cotton Dana Lecturer at the University of Iowa and Indiana University.

She is a member of the American Library Association and the American Association for Information Science.
DOROTHY KASMAN is chief librarian, Coopers & Lybrand, New York City. She received her BA in economics from Douglass College; her MLS from Rutgers University (1958); and her MBA from the Graduate School of Business Administration, New York University (1970).

From 1956 to 1958 she was librarian, Textile Research Institute, Princeton, N.J. She assumed her present position in 1958.

SLA Chapter Activities. As a member of the New York Chapter, she served as chairman, Downtown Luncheon Group (1960/61) and member (1961/64); member, *Special Libraries Directory of Greater New York* 10th. ed. Committee (1962/63) and 11th ed. Committee (1965/66); member, *Directory Advisory Committee* 12th ed. (1970/71); Chapter secretary (1964/65); second vice-president and editor, *Chapter News* (1965/66); chairman, Membership and Recruitment Committee (1969/70); member, Ad Hoc Committee for Employment Projections (1971); lecturer, Chapter workshop: Sources of Financial Information (1967/68; 1968/69); director (1973/75); member, Audit Committee (1977/79) and chairman (1978/79); member, Finance Committee (1977/79); chairman, Archives Committee (1976/79); member, Conference Committee (1977); chairman, Special Committee on Consultation (1978/79); chairman, Library Publisher Relations Committee (1975/77). In the Business and Finance Division she was a member, McKinsey Book Awards Committee (1963/64); treasurer (1963/65); secretary (1967/68); editor, *Bulletin* (1968/69); chairman-elect (1968/69) and chairman (1969/70); and director (1976/78). She is also a member of the Documentation and Library Management Divisions.

Association-Level Activities. She was a member, Publisher Relations Committee (1971/72) and chairman (1972/76); a member, SLA–Association of American Publishers Joint Committee (1971/76); member Research Committee (1977/79). A member of SLA since 1957.


She is a member of the American Society for Information Science and the New York Library Club.

FRANK H. SPAULDING is head, Library Operations, Bell Telephone Laboratories, Holmdel, N.J. He received his AB from Brown University (1957) and his MLS from Case Western Reserve University (1961).

He was disbursing/financial officer for the U.S. Navy Sixth Fleet, Barcelona, Spain (1957/59) and supply officer for the U.S. Navy Civil Engineers Corps, Newport, R.I. (1960). From 1961 to 1965 he was supervisor, Information Services, Colgate–Palmolive Company. He was adjunct instructor, Graduate School of Library Service, Drexel University (1964) and group supervisor, Library Technical Processes, Bell Telephone Laboratories (1965/70). He assumed his present position in 1970.

SLA Chapter Activities. He was chairman, Membership Committee of the Sci-Tech Group, New York Chapter (1969/70); president-elect (1976/77) and president (1977/78) of the New Jersey Chapter, delegate to the New Jersey Governor’s Conference in Library and Information Services (1979). He is also a member of the Princeton–Trenton Chapter.

SLA Division Activities. He was a member, Special Projects Committee, Engineering Division (1969/70); member, Bylaws Committee, Sci-Tech Division (1975/76); member, Special Projects Committee, Documentation Division (1977/78) and chairman.
Ron Coplen is editorial librarian, Harcourt Brace Jovanovich, Inc., New York City. He received his BFA from Drake University and attended Columbia University (1962). He was on the staff of the New York Public Library (1960/62); on the staff of Columbia University Libraries (1962/65) and head, serials acquisitions (1964/65); cataloger, Oceana Publications (1966/67); cataloger, F. B. Rothman (1968/69). In 1970 he joined Harcourt Brace Jovanovich.

SLA Chapter Activities. He was New York Chapter, Publishing Group chairman (1974); chairman, Publishing Group Bylaws (1974/75); Membership chairman (1972/73; 1973/74); second vice-president and editor Chapter News (1974/75); member, Finance Committee (1977/78; 1978/79); president-elect (1977/78) and president (1978/79).

SLA Division Activities. He was a member, Project Committee of the Publishing Division (1972/73); member, Hospitality Committee (1973—); assistant, bulletin editor (1972/73) and bulletin editor (1973/74); chairman, Bulletin Committee (1974/75); member, Bylaws Revision Committee (1974/75); Division chairman (1975/76); chairman, Nominating Committee (1978/79). He is also a member of the Education Division.

Association-Level Activities. He was a member of the Tellers Committee (1973/74) and chairman (1974/75); chairman, New York Conference (1977). A member of SLA since 1972.


He is a member of the New York Library Club.

Edwina H. (Didi) Pancake is director, Science/Technology Information Center, University of Virginia, Charlottesville, Va. She received her BS in biology from Baylor University (1967) and the MLS from University of Texas, Austin (1969).

She was a science information specialist, University of Virginia Science/Technology Information Center (1969/73) and later became acting director (1973/74). She assumed her present position in 1974.

SLA Chapter Activities. In the Virginia Chapter she has been Public Relations Committee chairman (1970/71); bulletin editor (1971/73; 1975/76); panel member at Chapter Institute on Reference Services
(1971); president-elect (1973/74) and president (1974/75); Nominating Committee chairman (1978/79).

**SLA Division Activities.** In the Science-Technology Division she has been Membership Committee chairman (1976/77); chairman-elect and program planner (1977/78); chairman (1978/79). She is also a member of the Museums Arts and Humanities Division and the Publishing Division.

**Association Level Activities.** Advisory Council Agenda Committee (1973/74); chairman, Joint Cabinets Study Committee on Local Subject-Oriented Groups. A member of SLA since 1969.

**Other Professional Activities.** She is the author of "Intra-Library Science Information Service," *Special Libraries* 64:228-234 (May/June 1973). She is a member of the Virginia Library Association, was chairman of its Nominating Committee (1977), and has been secretary/treasurer and executive committee member of the Virginia Microfilm Association.

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**For Division Cabinet Chairman-Elect**

**JOE ANN CLIFTON**

CLIFTON is Manager, Technical Libraries, Litton Industries, Inc. Woodland Hills, Calif. She has attended Santa Monica City College and the University of California at Los Angeles.

She joined Litton Industries in 1954 and was chief librarian from 1957 to 1964.

**SLA Chapter Activities.** She was a member, Hospitality Committee, Southern California Chapter (1962; 1965); advertising manager (1965/69); member, Local Arrangements Committee for the Annual Conference (1968); chairman, Speakers Bureau (1968/70); chairman, Nominations Committee (1972/73); chairman, Scholarship Event (1974); Program chairman (1974/75); chairman, Management Seminar Committee (1975/76); president-elect (1975/76) and president (1976/77); Area Luncheon coordinator (1977/78). She was the representative for the three SLA California Chapters to the Governor’s Conference Planning Committee and is chairman of the committee to do a position paper on the needs of special libraries in California.

**Division Activities.** In the Documentation Division, she was chairman, Public Relations (1967/68); Division liaison, Annual Conference (1968); member, Membership Committee (1968/69); member, Nominating Committee (1970/71); AFIPS Program liaison (1974/75); chairman, Committee on Name and Scope (1977); chairman-elect (1977/78) and chairman (1978/79). In the Aerospace Division she was chairman, Nominations and Elections Committee (1968/69); Division chairman-elect (1973/74) and chairman (1974/75); chairman, Nominations Committee (1976/77); and auditor (1977). In the Sci-Tech Division she was member, Nominations & Elections Committee (1972/74) and chairman (1973/74); chairman, Student Paper Competition (1974/75). In the Library Management Division she was auditor (1977).

She was a member of the Division Cabinet Committee on the Formation and Scope of Divisions (1978).

**Association-Level Activities.** She was a member, Recruitment Committee (1968/69); member, Government Information Services Committee (1968/69; 1971/74); member, Publisher Relations Committee (1969/71); representative to the SLA–Association of American Publishers Joint Committee (1969/71); SLA Program Coordinator, AFIPS Fall Joint Computer Conference (1971/73); representative, World Simulation Organization (1971/73).

She was the John Cotton Dana Lecturer (1968). A member of SLA since 1956.

**Other Professional Activities.** She was co-editor of *Computers in Information Data Centers* (1973); editor of OASIS, the ASIS of Los Angeles Chapter newsletter (1972/73); author of a number of papers including: "Cooperative Ventures Among Professional Associations," Medical Libraries Association, Southern California Chapter (1973); "Orientation of Management Toward a Computer Based Information System,”

She is a member of the American Society for Information Science for which she has served in several positions; including: Los Angeles Chapter program chairman (1969); chairman-elect and chairman (1970/71); deputy chairman and special events chairman for the National Conference (1972); she was Chapter Assembly Representative (1974/77); Association Special Interest Group Cabinet counselor and member, National Council (1975/77); member, Conferences and meetings committee (1978); and member, Nominations Committee (1978). She is also an active member of the California Library Association, the Society for Information Display, the Los Angeles Regional Technical Information Users Council, and a member of the History of Computing Committee, American Federation of Information Processing Societies (1978).

She received a certificate of appreciation from the Society of Information Display in recognition of her contributions to the Creative Management of the Society (1972); an honorary mention for the ASIS National Award for editorship of a Chapter Newsletter (1974); named as the outstanding member of the Los Angeles Chapter of ASIS (1976); and received an engraved silver bowl from the Southern California Chapter of the National Micrographics Association for participation in a micrographics seminar (1976).

RUTH S. SMITH is manager, Technical Information Services, Institute for Defense Analyses, Arlington, Va. She received her AB degree from Wayne State University (1939) and her ABLS from the University of Michigan (1942).

At the Detroit Public Library she was desk assistant/interlibrary loan clerk/junior librarian (1936/43). She was Lt. (j.g.) U.S. Naval Reserve (WAVES), Bureau of Ordnance Technical Library (1943/46); research assistant, University of Pennsylvania, Moore School of Electrical Engineering (1946/47); librarian, Bethesda Methodist Church (1955/61). She has been at the Institute for Defense Analyses since 1961, as reference librarian, chief of reader services, chief of the Unclassified Library Section, and head librarian. She assumed her present position in 1975.

SLA Chapter Activities. She is a member of the Washington, D.C. Chapter and was a member, Committee on Interlibrary Cooperation (1971/72) and a member of the Advisory Committee of the Advanced Management Curriculum for Special Librarians which was jointly sponsored with the Metropolitan Washington Council of Governments' Library Council (1978/79).

SLA Division Activities. In the Aerospace Division she was chairman-elect (1974/75) and chairman (1975/76); in the Library Management Division she was temporary secretary (1976/77), chairman-elect (1977/78) and chairman (1978/79), and member of a Special Librarians Task Force (National Center for Higher Education Management Systems, under contract to the National Center for Educational Statistics) to develop a handbook of standard terminology and management information data base for libraries (1977/78).

At the Association Level. She was chairman, Government Information Services Committee (1971/75); a member, Nominating Committee (1977/78); member, Conference Program Committee (1978); the Federal Library Committee, Guest Observer (1976/77; 1977/78; 1978/79). Nominated by SLA and appointed by the Public Printer to Depository Library Council to the Public Printer (1975/78). A member of SLA since 1946.


She is a member of the American Society for Information Science, and an honorary member, Church and Synagogue Library Association in which she has served as president (1967/68); chairman, Publications Committee (1969/74); chairman, Nominations & Elections Committee (1976/77). She is also a member, Federation of Information Users, vice-president (1973/75); and chairman, Committee on Information Hang-ups (1969–present). She is listed in Who's Who of American Women and Who's Who in America.
For Directors (1979/82)

JACK LEISTER is head librarian, Institute of Governmental Studies, University of California, Berkeley. He received his BA (1959) and MLS (1960) degrees from the University of California, Berkeley.

He was an interpreter for the U.S. Army (1955/56); a business credit analyst, Dun & Bradstreet (1956/57); and joined the Institute of Governmental Studies Library in 1960. He assumed his present position in 1973.

SLA Chapter Activities. In the San Francisco Bay Region Chapter, he was treasurer (1971); a member, Education Committee (1971/73); member Ad Hoc Finance Committee (1973); chairman, Membership Committee (1975/76); president-elect (1975/76) and president (1976/77); member, Board of Directors (1977/78); and chairman, Bylaws and Procedures Committee (1977/78).

SLA Division Activities. In the Social Science Division, he was chairman, Local Arrangements, San Francisco Conference (1971); chairman-elect (1973/74) and chairman (1974/75); chairman, Bylaws Committee (1975/76); chairman, Nominating Committee (1976/77). He is also a member of the Business and Finance and Library Management Divisions.

Association-Level Activities. He was a member, Advisory Committee for “Special Libraries in Commerce and Industry” under the SLA/National Center for Education Statistics Contract (1976/78); he is Conference program chairman, Honolulu Conference (1978/79). A member of SLA since 1967.


He is a member of the editorial Board, Index to Current Urban Documents; and vice-chairman, Library Task Force, Association of Bay Area Governments.

He is a member of the American Library Association, California Library Association, Council on Planning Librarians, and the Western Governmental Research Association.

JOAN SCHECHTMAN is manager, Library and Technical Information Service, Tarrytown Technical Center, Union Carbide Corporation, Tarrytown, N.Y. She received her BA cum laude in chemistry from Hunter College, New York City (1954); her MLS with Honors from Columbia University (1964); and has taken graduate courses in chemistry at New York University and Fordham University.

She was a chemist at the Boyce Thompson Institute for Plant Research in Yonkers, N.Y. (1954/58); assistant supervisor, Technical Information Service Department, Shell Oil Company, New York (1958/61); and research librarian, Merck, Sharp & Dohme Research Laboratories, Rahway, N.J. (1961/63). In 1963 she joined the Union Carbide Corporation as head librarian of the Union Carbide Research Institute. She was appointed to her present position as manager of the new library and Technical Information Service Department in 1968.

SLA Chapter Activities. In the New York Chapter, she was a member, New York Conference Registration Committee (1966). In the Hudson Valley Chapter, she was a member, Budget Committee (1976/77); member, Program Committee (1974/75); president-elect (1972/73) and president (1973/74); member, Board of Directors and past president (1974/75).

SLA Division Activities. In the Chemistry Division, she was a member, Tellers Committee (1966); chairman-elect (1974/75) and chairman (1975/76); member, Board of Directors and past chairman (1976/77);
chairman, Nominating Committee (1977/78).
She was a member, Joint Cabinet Special Committee on Local Subject Oriented Groups (1975).

Association-Level Activities. She was a member, SLA Advisory Committee for "Special Libraries in Commerce and Industry," under the SLA/National Center for Education Statistics contract (1976/78). A member since 1958.

Other Professional Activities. She is the co-author of several technical papers in a specialized area of chemistry.

She is a member of the American Society for Information Science, the American Chemical Society, the American Association for the Advancement of Science, and the New York Library Club. She is a member of Phi Beta Kappa, Beta Phi Mu.

She received the Hunter College Graduate Scholarship Award and the American Chemical Society Student Award for Excellence in Chemistry.

RONALD R. SOMMER is head, Readers' Services and associate professor, Medical Bibliography, Library, Center for the Health Sciences, University of Tennessee. He received his BS (1959) and MS (1965) from Florida State University, Tallahassee. He has done graduate work in history and government (1963) at Florida State and in Medical Bibliography (1969) at Emory University, Atlanta, Ga.

He was a library trainee, New York Public Library (1964); reference librarian and instructor, Engineering and Physics Library, University of Florida (1965/67); director GENESYS Libraries and associate professor, College of Engineering, University of Florida (1967/68); associate librarian and associate professor, Medical Center, Louisiana State University, Shreveport (1968/72); and health sciences librarian and associate professor, Northeast Louisiana University (1972/74). He assumed his present position in 1974.

SLA Chapter Activities. In the Louisiana Chapter, he was president-elect (1970/71) and president (1971/72); editor, bulletin (1973/74); he also served as chairman, Nominating Committee and program chairman. He was president, Mid-South Chapter (1975/76) and past president (1976/77); director (1977/79).

SLA Division Activities. He is a member, Biological Sciences Division and served as chairman, Conference Hospitality Committee (1978).

Association-Level Activities. A member of SLA since 1970.


He is a member of the American Association of University Professors; the Medical Library Association for which he is the representative to SLA (1977/79); the Southeastern Library Association; and the Tennessee Library Association.

He was the recipient of the Mildred Jordan Scholarship, Emory University (1969).

MARY VASILAKIS is manager, Information Resources, Westinghouse Electric Corporation, Nuclear Energy Systems, Pittsburgh, Pa. She received her BS in biological sciences and chemistry from the University of Pittsburgh; her M Ed in Library Science from Duquesne University, Pittsburgh (1963); she has studied at the Graduate School of Library and Information Sciences, University of Pittsburgh (1965).

She was a research associate, Carnegie Mellon Institute (1949/56). In 1957 she joined Westinghouse Research Corporation as a cataloger, then became assistant librarian, Bettis Atomic Power Laboratory; technical librarian, Atomic Power Division (1963/67). She assumed her present position in 1967. Since 1975, she has been visiting lecturer, Graduate School of Library and Information Sciences, University of Pittsburgh.

SLA Chapter Activities. In the Pittsburgh Chapter, she has been a member, Duplicate Exchange Committee (1961/63); Directory Committee (1962); bulletin editor (1963/65); representative to the Pittsburgh Commerce Institute (1967/69); program chairman and president-elect (1967/68) and president (1968/69); member, Nominating Committee and director (1969/70); chairman, Publicity.
Committee, Pittsburgh Conference (1973); member, Hospitality Committee (1973/74).

SLA Division Activities. In the Nuclear Science Division, she was chairman-elect (1965/66) and chairman (1966/67); chairman-elect (1974/75) and chairman (1975/76) Public Utilities Division; and chairman, Library Management Division (1977/78; 1978/79).

Association-Level Activities. She was a member, Professional Standards Committee (1969/70); representative to the American Society for Information Science (1977/78). A member of SLA since 1960.


She has been a panelist at SLA Conference Programs, most recently at the General Session II on the "White House Conference and the Governors' Conferences on Library and Information Services: The Role of Special Libraries" (1978). She lectures on the "Administration of Special Libraries."

She is a member of the American Society for Information Science; The American Library Association; the U.S. Department of Energy Library Working Group (1976- ). She was a member of the Planning Committee for the Pennsylvania Governor's Conference on Library and Information Services (1976/77) and is an alternate member of the Pennsylvania Delegation to the White House Conference (1979).

She received the Westinghouse Order of Merit (1977).

Ballots and voting instructions will be mailed from the Association Office in early April.

Officers and Directors who will continue to serve on SLA's Board of Directors in 1979/80 are: Joseph M. Dagnese who automatically succeeds to the office of President. Vivian D. Hewitt who will serve as Past President. Fred W. Roper who automatically succeeds to the office of Chairman, Chapter Cabinet. Patricia Marshall who automatically succeeds to the office of Chairman, Division Cabinet. Floyd Henderson and Doris Lee Schild will serve the third year of their three-year terms (1977/80) as Directors. Beryl L. Anderson and Pat Molholt will serve the second year of their three-year terms (1978/81) as Directors.
Actions of the Board of Directors
Nov 2–4, 1978

The Board of Directors met Nov 2–4, 1978, at the Statler-Hilton Hotel in New York City. The following actions were taken.

Finances—The Fall Meeting of the Board of Directors is concerned mainly with budgetary matters. This year the Board heard from the Executive Director that a year-end deficit was projected. Although dues income was above the budgeted amount, various expenses throughout the year, such as the copyright mailing last January and increased brochure production due to the Governors' Conferences on Library and Information Services, have caused expenses to exceed income. A deficit General Fund Budget is also projected for FY 79. Because of this tight fiscal situation, the Board could approve in principle only the following items: the addition of business phone numbers to the Annual Membership Directory; the remailing of a Bylaws Amendments ballot; and a $5,000 grant for a project of the New Jersey Chapter to produce a slide-cassette program to introduce minority group high school students to special librarianship. Unfortunately, the Board felt that funds were not available at present for these projects. The New Jersey Chapter was asked 1) to seek support for its project from the SLA Positive Action Program for Minority Groups Committee and 2) to investigate the availability of outside funding.

A "barebones" Conference budget was adopted this year at the Fall Meeting because some figures were not yet definite at the time of the Finance Committee Meeting. Final action on this portion of the General Fund Budget will be taken at the 1979 Winter Meeting. At present, a part-time press relations person for the Conference is included in the budget.

Membership—The Manager, Membership Department reported that the third-quarter membership in 1978 showed an increase of 655 members over third-quarter 1977. In view of the increasing membership, the Board agreed that a total of 11,250 members be projected in 1979. This figure is used to estimate income for the Association in the FY 79 budget.

Dues Increase Investigated—After considering the anticipated year-end deficit and the projected deficit budget for FY 79, the Board asked the President to appoint a Special Committee of the Board to study the need for increased dues and fees. The committee will submit an initial report in June 1979.

Network Advisory Committee—The report of the SLA Representative to the LC Network Advisory Committee resulted in passage by the Board of a resolution expressing the Board's "deep concern about the uncoordinated and unrepresentative planning, development, and current interim management leading to the creation of a national information service network; and that the Board urges the fullest participation and consultation of representatives of the library and information service community at all stages including concept formulation, planning, development, management and eventual governance of the national information service network and its components."

A press release containing this resolution was distributed to the library press and appropriate individuals and organizations.

ERA—Six Chapters sent memorandums to the Board requesting that the Chapter Cabinet resolution of June 1978 [see Special Libraries 69 (no. 9):375 (Sep 1978)] be considered at the Fall Meeting. Of these six, three (Southern California, Texas, and Rio Grande) urged the Board to pass a resolution on its own, and three requested that the entire membership be polled on the question of a boycott. The Board voted:

"That the following recommendation be put to a vote of the entire membership by mail ballot: That the Special Libraries Association shall hold no Winter Meetings after 1980 and no Annual Conferences after 1984 in states of the United States that have not ratified the Equal Rights Amendment, or passed their own statewide equal rights legislation, or until such time as the ratification of the present proposed Equal Rights Amendment has occurred; and further that this action not extend beyond Jun 30, 1982, the terminal date of the E.R.A. Extension Resolution (HSJ 638); and that the closing date for the return of the mail votes is to be Dec 15,
1978, pursuant to Article VII, Section 6 of the Bylaws."

A terminal date was added to the original resolution proposed by the Chapters because the Board did not wish to have the membership approve a resolution that would be "punitive in perpetuity." This terminal date coincides with the terminal date of the Congressional extension for ratification of E.R.A. Since Conferences are scheduled six years in advance and Winter Meetings three years in advance, four Annual Conferences and four Winter Meetings would be affected. (See page 53 of this issue for the results of the mail ballot.)

White House Conference Materials—In order to accurately present the position of special libraries at the White House Conference on Library and Information Services, the SLA President was asked to appoint a five-member special committee to begin the preparation of materials for the Conference. The committee will give its first report at the 1979 Winter Meeting.

Education Committee—In 1977 the Board approved the addition of a Manager, Professional Development to the Association staff. In light of this, the Committee on Committees (ConC) was asked to consider a redefinition of the Education Committee. The ConC requested the chairman, Education Committee to suggest a definition. This suggestion and the suggestions of the other committee members and the Manager of Professional Development were also considered. The recommendation of the ConC was approved by the Board. The committee is defined as:

Five members appointed for overlapping terms of three years each; one member shall be the Association's Representative to CLENE.

The Committee shall: 1) analyze the continuing education needs of the Association's members and the educational activities of the Association's units in order that the findings from these analyses may be incorporated into the Association's continuing education program; 2) advise and assist the Association's Manager, Professional Development in planning and evaluating Association-sponsored seminars and institutes for the continuing education of those already in the field; 3) review and endorse the Association's continuing education program as developed by the Manager, Professional Development. (Association Office contact is Manager, Professional Development.)

Continuing Education Courses—Over the past year it has become increasingly apparent that contractual arrangements between SLA and Continuing Education Course instructors are desirable. Therefore, a letter of agreement with instructors was drawn up and reviewed by SLA's legal counsel. The key section of the agreement states that all materials prepared by the instructor will be considered "work made for hire and the property of Special Libraries Association."

The letter of agreement was approved by the Board as an appropriate means of preserving and protecting the unique aspects of SLA Continuing Education Courses.

The Board also reviewed the report of the Education Committee on Regional and Conference Continuing Education Course Fees. It was the consensus of the Board that fees for the courses of $75 for members and $100 for nonmembers was in line with the fees for courses offered by other organizations and reasonable for SLA, especially in light of the expenses involved. After some discussion and a review of the present financial situation, the Board voted not to include lunches as part of the fee "unless the lack of local facilities warrants serving lunches."

With an eye to minimizing costs further, as well as tapping the talent of members, the Board decided that SLA members who serve as instructors at Annual Conferences should not be reimbursed for travel and daily expenses.

Nominating Committee Procedures—In response to a report by the 1979 Nominating Committee suggesting changes in the Committee and in the way candidates are chosen, the Board asked the ConC 1) to study the procedures for selecting nominating committees in associations similar to SLA and 2) to make appropriate recommendations to the Board not later than June 1979.

It was hoped that new procedures would enable the Nominating Committee and the Association's electorate to have more firsthand knowledge of the candidates and to allow for more continuity in the operation of the committee.
Standards Committee—In June 1978 the Board dissolved the Standards and Statistics Committee and established two separate committees [see Special Libraries 69 (no. 9):376 (Sep 1978)]. The Committee on Committees has been working on the definitions for these two new committees. The definition for the Standards Committee was submitted and approved by the Board in November:

Three members appointed for overlapping terms of three years each. The Committee shall: 1) identify standards for services, facilities, staffs and resources of special libraries and information centers; 2) disseminate to Association members information about standards affecting special libraries and information centers, and 3) serve as liaison between the Association and other organizations concerned with standards. (Association Office contact is the Executive Director.)

The definition of the Statistics Committee will be submitted to the Board for approval at the 1979 Winter Meeting.

Chapter Allotments—The Board approved the recommendation of the Chapter Cabinet Chairman-Elect that Chapter allotments be paid in February 1979. The rates established last year will remain in effect: “$3.75 per member with the minimum annual allotment being $400 for a Chapter having total assets of $1,000 or less at the end of the year, and that those Chapters with total assets in excess of $8.00 per member (providing this sum is $1,000 or more) shall initially receive one-half of the year's allotment with the second half available on request of the Chapter.”

Fourteen Chapters of the sixteen that initially received one-half of their annual allotments in FY 78 requested the second-half of their allotments later in the year.

Division Allotments—The Division Cabinet Chairman-Elect recommended, and the Board approved, Division allotments for FY 79 at the same rate as for FY 78, i.e., $2.50 per member. In addition, “the minimum allotment for any Division having total assets of $1,000 or less at the end of the year shall be $400, and that those Divisions with total assets in excess of $8.00 per member (providing this sum is more than $1,000) shall initially receive half of their allotment for the coming year.” The allotment is paid annually in February. This is the same formula for allotments that was approved in June 1977 for FY 78. Of those Divisions that initially received only half of their annual allotments in FY 78, seven of nine requested the second half later in the year.

Division Activities—The Division Cabinet Chairman reported on the status of Division Scope Notes. Several Divisions or their sections have Scope Notes that are still in conflict. Therefore, the reporting date for the definition of the scope of Divisions was extended to June 1979. In the meantime, scope notes for sections are being considered by the Division Cabinet Committee on Formation and Scope of Divisions.

The Board postponed consideration of the request of the Nuclear Science Division for a name change to Advanced Energy Division until implications of the name change upon other Divisions can be explored.

Nominating Committee for Spring 1980 Elections—The Board voted to elect the members of the Nominating Committee as submitted by the two senior Directors (Aphrodite Mamoulides and Mary Lee Tsuffis). The Committee members will be M. “Jim” Murphy (chairman), James A. Arshem, M. Elizabeth Moore, William C. Petru, and Julia Vance.

Loan Extension—In June 1977 the Board granted a loan of $6,500 to the Montreal (now Eastern Canada) Chapter to finance the production of the first computerized edition of the Union List of Periodicals in Montreal Area Libraries and Information Centers. The initial schedule for this project indicated that the loan could be repaid in November 1978. This has not proven possible because it took longer to obtain replies from all the contributing libraries than expected and the “perennial problem of reliance on volunteer labor.” The Chapter felt that the project could be completed in four to five months. Rather than lose all the work done so far, the Board extended the loan for six months. The new repayment date is May 31, 1979.

Seed Money—The New York Chapter publications program consists of two projects: the Union List (3d ed.) and the Special Libraries Directory of Greater New York (15th ed.). Both have a proven sales value. In order to maintain a cash flow sufficient to carry these projects to completion, the
Chapter asked the Board for a loan of $10,000 for its publications program. The Board agreed to supply the sum "in such amounts and at such times as it is needed." The loan will be repaid on or before Dec 31, 1979.

**Special Libraries Directory Issue**—The costs of printing and paper have increased over the years as inflation affected the industry. In addition, the growing membership of SLA has increased the number of pages in each succeeding issue of the SLA Annual Membership Directory. Both factors have caused the production costs of the Directory to increase considerably since its inception in 1972. In view of the present tight financial situation, the Board decided to publish only the yellow pages and the front matter of the 1979 Directory issue. This should result in an estimated saving of several thousands of dollars.

As an alternative to the Directory issue of Special Libraries, the Board asked the Executive Director to study the feasibility of a for-sale membership directory with business telephone numbers. The format for this directory was not to be limited to print. The Assistant Executive Director will report his findings to the Board in June 1979.

**Association Archives**—The reorganization of the Association archives has been underway for almost a year now. This task has progressed to the point where it is desirable to begin microfilming items (e.g., Board Minutes from 1909 and following years, and certain Chapter and Division Bulletins) that are in poor condition. In October, AOOC recommended that the Board include $5,600 in the FY 79 Budget for microprocessing. In view of the need to limit current expenditures, the Board approved $2,000 to initiate this program.

**Dues Reduction for Unemployed Members**—Over the past several years, a small number of unemployed Members have requested special consideration because of their reduced incomes. As a service to these individuals, the Board decided to allow a 50% dues discount on written application. The dues discount is available for a one-year period and is not renewable.

**Fall Meeting Dates**—The dates of Fall Board Meetings are normally set three years in advance. The 1981 Fall Board meeting will be held Thursday through Saturday, Oct 29–31, 1981.

Because of the dates of the White House Conference on Libraries and Information Services, Oct 28–Nov 1, it was necessary to change the dates of the Fall Board Meeting in 1979. This meeting will be held Oct 25–27, 1979, at the Doral Inn, New York City.

**Appointment of Auditors**—Since the audit work done by Touche Ross & Company has continued to be satisfactory, the Board reappointed Touche Ross as the FY 78 auditors.

**Plenum Award**—The Plenum Publishing Corporation Award Committee is exploring alternatives for using the $1,000 annual award initially offered by Plenum for an original essay. The Committee will report back to the Board at its 1979 Winter Meeting. In the meantime, the Board asked the Executive Director to contact the Plenum Publishing Corporation to see if the $1,000 would be available to help defray a portion of the extraordinary costs of the 1979 Annual Conference.

**Equipment Replacement**—At the 1977 Fall Board Meeting amounts were included in the budget for replacement of the Association's photocopying equipment and for the rental of word-processing equipment. Because there was no time in 1978 for comparison of models and prices, new equipment was not installed. At the recommendation of AOOC, money for this equipment was included in the 1979 budget.

(continued)
Applications are invited from persons interested in a career in newspaper librarianship, for a stipend to attend the 70th annual conference of Special Libraries Association in Honolulu, Hawaii. The conference at the Hilton Hawaiian Village and The Ilikai will run from Jun 9 to 14, 1979.

The two stipends of $100 each are administered by the Newspaper Division Committee on Public Relations and Professional Activities.

Qualifications:

1) The applicant must have been a member of SLA for one school year prior to the conference, and be attending his/her first national conference of SLA.
2) Applicants will be judged by the Committee on the basis of an essay. The essay, of about 300 words, should outline what the applicant expects to get from attending the Newspaper Division's program at the SLA conference.
3) The essay should be typed and sealed in a blank envelope for impartial judging.
4) The essay should be accompanied by a reference from either a newspaper librarian, or a news editor, or a faculty member, assessing the candidate's abilities. It should include pertinent information, such as the candidate's name and address.

Applications should be submitted by Apr 15, 1979 to Mary Kate Akkola, 8524 Shagrock Lane, Dallas, Tex. 75238.
CHAPTERS & DIVISIONS

Arizona—On Nov 4 the Chapter met at the American Graduate School of International Management in Glendale. The meeting was cosponsored by the ASLA Special Libraries Division. John Anderson, director of the Tuscon Public Library, spoke on “Library Management and Administration.”

Baltimore—Members attended a Nov 21 meeting dealing with on-line data bases held at the University of Maryland Health Sciences Library.

Boston—The Chapter held a Nov 1 dinner meeting on “Information Management in 1980” chaired by president-elect Sally Lymberg.

The Dec 7 meeting was held at the Countway Library and was conducted by Sci/Tech Committee Chairman Eva Bonis.

Central Ohio—Members viewed a slide/tape demonstration on newspaper libraries at a Sep 28 meeting. A tour of the library of the Columbus Dispatch followed.

During an Oct 26 meeting Susan Miller, Ohio State University, Columbus, discussed the on-line catalogs and circulation systems used at her library.

On Nov 17 the Chapter held a workshop on “Accessing Unpublished Census Data,” conducted by Jack Combs from the Ohio Census Data Users Center. The workshop focused on gaining access to machine-readable data files at the Census Bureau.

Cincinnati—A candlelit wine cellar was the setting for the Chapter’s first 1978-79 meeting on Oct 4. The presentation on “How to Locate Free And Low-Cost Information,” was given by Matthew Lesko, president of Washington Researchers, Washington, D.C. The meeting also included a tour of the winery.

On Nov 14 the Chapter held its annual recruitment meeting at the Lloyd Library and Museum, which is known for its collection of journals and books in pharmacy, chemistry, and botany. The meeting included an introduction to the library and a tour of the premises by John Griggs, Lloyd’s librarian.

Cleveland—SLA President Vivian D. Hewitt addressed members at the Chapter’s Oct 4 meeting. The theme of the meeting was “SLA: The Organization and the Profession.”

On Nov 2, members met to discuss “OCLC and the Special Library.” The speakers, including Pauline Micciche, head of OCLC Advisory Services Department, explained the process of OCLC access.

Connecticut Valley—Members met in Bridgeport on Oct 17 for a panel presentation on “Sources of Marketing Information.”

A Nov 16 meeting concentrated on the process behind the formation of Cooperating Library Service Units (CSLU) and progress reports for each region. Vincent Juliano, acting CSLU coordinator and Vivian Shortreed, chairperson of the CSLU Review Board, were the speakers.

Eastern Canada/Section de l’Est du Canada—“Technical Information and Communications” was the theme of the November meeting, presented jointly by the Canada Institute for Scientific and Technical Information and the Bell Communications Seminar Group.

Florida—Members held a workshop on a systems analysis approach to studying and evaluating library procedures at its meeting on Nov 3-4.

Geography and Map—The Division has published an index to Bulletins nos. 71-102, Mar 1968-Dec 1975. The price of the new index is $5.00 in the United States, Canada, and Mexico; $6.00 elsewhere.

Indiana—Ray Ewick, Indiana State Librarian, was guest at the Oct 5 meeting in Indianapolis.

Illinois—Members joined with the Chicago Library Club for a meeting on Jan. 18. Dr. Donald J. Sager, Chicago Public Library, was speaker.

A joint dinner meeting with ASIS was scheduled for Feb 12, with guest speaker Dr. Eugene Garfield, Institute for Scientific Information, Philadelphia, Pa.

Kentucky—On Nov 2-3 members met at Natural Bridge State Park. Guest speaker was Bruce Denbo, former director of the University Press of Kentucky.

Louisiana—A workshop on Sep 30 focused on zero-base budgeting. Dr. P. Grady Morein, from the Office of Management Studies, Washington, D.C., was the instructor.
Dr. Seldon Terrant of the American Chemical Society was guest speaker on Oct 5 at a special presentation prior to the regular business meeting. Terrant’s topic was “The Handling of Scientific and Technical Information.”

**Michigan**—Copies of the Chapter’s fiftieth anniversary membership directory were distributed at the Oct 25 meeting in Ypsilanti.

On Nov 13 members met in the Friends Room of the Troy Public Library, then adjourned to a social hour and buffet dinner.

**Minnesota**—Roy D. Tally, supervisor, Minnesota Information Network for Educators, spoke on “Computer Teleconferencing” at the Jan 17 meeting in Minneapolis, cosponsored by the Minnesota Chapter of ASIS.

For the February meeting, a discussion of company politics and the librarian was scheduled, with speaker Blaine Cooke, University of Minnesota School of Business Administration, Minneapolis.

**New York**—“Information Services—Librarians: Differences and Similarities” was the theme of the annual Janus Seminar presented on Jan. 18. The seminar, cosponsored by the Chapter and the New York Metropolitan Chapter of ASIS, focused on the contrast between traditional and innovative ways for librarians and information professionals to serve their users.

**New York, Advertising and Marketing Group**—A program given on Sep 26 was sponsored jointly by the Group and by the Business and Finance Group. Columnists from leading advertising and business journals discussed information sources used in preparing their work.

**New York, Communication Group**—The Group sponsored a Nov 16 program on “The Making of a Trade Book,” dealing with the treatment of a manuscript through production and marketing.

**New York, Documentation Group**—The Group and the American Society of Indexers took a one-day trip to Philadelphia on Sep 13 to visit the Institute for Scientific Information and the facilities of the Biosciences Information Services of Biological Abstracts. Members toured workshops and production areas and discussed indexing and editorial techniques. The Group also sponsored the formation of a Data Base Users Group.

At an Oct 17 meeting, members of the Group discussed “Concepts and Vocabulary in the Data Base World,” in order to define the terms which would be used in future discussions.

**New York, Social Science Group**—A meeting on Oct 24 sponsored jointly by the Group and The Technical Sciences Group invited members to be “at home with the supernatural,” during a slide/tape presentation of spirit ritual in Burma given by Dr. Sarah Bekker and her husband Dr. Conrad Bekker.

**North Carolina**—The Chapter met with the Carolinas chapter of ASIS on Sep 20 for a program entitled “How to Locate Free and Low Cost Information.” Matthew J. Lesko, president of Washington Researchers, Washington, D.C., was guest speaker. The meeting was held at the Burroughs Wellcome Company, Research Triangle Park.

SLA President Vivian D. Hewitt was guest speaker at the Chapter meeting on Dec 6, which was held at the Faculty Club, North Carolina State University.

**Pacific Northwest**—During a Nov 3 meeting at the University of Washington, Seattle, members discussed computerized bibliographic searching. Three speakers presented ideas on methods of on-line searching, hardware for searching, and attitudes of on-line searchers in Washington State.

The first meeting of 1979 took place on Jan 18 with a recruitment meeting for students of the University of Washington School of Librarianship, Seattle.

**Philadelphia**—“Women and Library Management” was the theme of the Dec 12 meeting. Rachael K. Goldstein, director, Levy Library, Mt. Sinai School of Medicine, New York City, spoke.

Following a Jan 24 dinner at the Faculty Club of Thomas Jefferson University, members heard a program on continuing education programs in Pennsylvania. The speaker was Susan Cady, continuing education project coordinator for the State Library of Pennsylvania, Philadelphia.

**Texas**—The Engineering Standards Committee has announced the publication of the *Union List of Standards, Specifications, and Codes in Selected Texas Libraries 1978*. The
document lists the holdings of seventy-eight selected special, public, and academic libraries in Texas. The price is $15.00. Write: Edith P. Grisham, 3219 Rice Blvd., Houston, Texas 77005. Make checks payable to Texas Chapter, SLA.

Toronto — The group assembled for a dinner meeting at Town Hall on Sep 21 followed by a panel discussion of "Effective Communication with Patrons in Special Libraries."

Members shared wine and cheese with visiting members of the Eastern Canada Chapter at an Oct 13 gathering at the University of Toronto. Billed as "Subject Night," librarians met with other librarians in their subject field.

Herbert White, professor in the Graduate Library School of Indiana University, conducted a seminar on "Advanced Library Management" on Oct 20 at the University of Toronto.

On Nov 23 members toured the museum in the Academy of Medicine, Toronto. They then heard a presentation on reference service from Beryl Anderson, Chief of Library Documentation at the National Library.

Upstate New York — The Chapter held a Sep 23 meeting in Syracuse. The topic was "Relations with Management." The Western New York Association of College and Research Libraries and the Chapter cosponsored an Oct 21 meeting on micrographics.

Virginia — Members met at the Institute of Textile Technology in Charlottesville for a tour of the library and labs, followed by a business meeting. The group sponsored a workshop on assertiveness training in Richmond on Oct 14.

Colonial Williamsburg was the site of a Dec 2 gathering. Members were given a tour of the audiovisual library and related facilities. Films were shown and a discussion on the storage and retrieval of pictures followed.

Members of the Special Libraries Association have approved by mail ballot the motion that the Association will hold no Meetings or Conferences in states that have not ratified the Equal Rights Amendment, or in states that have not passed their own statewide equal rights legislation (see p. 47 for exact wording of the resolution). This motion affects the locations of Meetings scheduled after 1980 and Conferences scheduled after 1984; legally binding contracts have been negotiated for all earlier meetings. The SLA Bylaws require that at least 40% of those eligible to vote must return their ballots for the poll to be valid. Of the 10,600 members voting, 51% returned ballots. Approximately 69% of these ballots were in favor of the motion.

The National Commission on Libraries and Information Science (NCLIS) has passed a resolution honoring the career of the late Frank E. McKenna, Jr., who until his recent death was Executive Director of the Special Libraries Association.

At its meeting in Los Angeles on Dec 7 and 8, 1978, NCLIS praised McKenna's career and his contributions to the library field and issued the following resolution:

Resolved, that the National Commission recognize the distinguished career of Dr. Frank E. McKenna, Jr., in the service of the library profession and convey its sympathy and condolences to his family.
MEMBERS IN THE NEWS

Elizabeth B. Austin, formerly librarian, Computer Services Library, San Francisco ... now a librarian, Safeway Stores, Inc., Oakland, Calif.

Mary A. Austin ... indexer, Information Access Corporation, Los Altos, Calif.

Nancy R. Baltis, head librarian, Syntex U.S.A. ... appointed to the Advisory Committee, School of Library and Information Studies, U.C. Berkeley.

Patricia Berger ... named chief, Information and Services, Environmental Protection Agency, Washington, D.C.

Kay Berteau ... became assistant librarian public services, Washington University School of Medicine, St. Louis, Mo.

Dianne Lee Bish, formerly reference librarian, Business and Finance Department, Detroit Public Library ... appointed Administrator, Novi Public Library, Novi, Mich.

Keith Blair, Convair Aerospace Division, General Dynamics Corporation, San Diego, Calif. ... retired.

Sherry Blomely ... appointed law librarian, Jones, Byrd, and Howell, Atlanta, Ga.

Shirley Brother ... named library services program officer, Office of Libraries and Learning Resources, Office of Education, Washington, D.C.

Carolyn P. Brown, formerly chief, Information Services Section, National Bureau of Standards ... named chief, User Services Branch, Library and Information Services Division, National Oceanic and Atmospheric Administration, Rockville, Md.

Lael L. Bush, formerly librarian, Rooks, Pitts, Fullager, and Poust, Chicago ... appointed librarian, Sonnenschien, Carlin, Nath, and Rosenthal, Chicago.

Gail A. Calvert ... appointed interpretive services librarian, Medical College of Georgia Library, Augusta.

Corrine Campbell, supervisor, Boeing Company’s Renton Technical Library, Seattle, Wash. ... elected chairman, Washington Library Network Executive Council.

Carmela Carbone, reference librarian, Engineering Science Library, New York City ... named head, reference department.

Diana Carey, supervisor, Boeing Company’s Kent Technical Library, Seattle, Wash. ... appointed vice-chairman, Program Committee, Governor’s Conference on Library and Information Services.

Stan W. Carlson, medical library director, Unity Hospital, Fridley, Minn. ... elected president, North Central Chapter, American Medical Writers Association.

Kenneth D. Carroll, School of Library Science, Atlanta University ... received the 1978 SLA Metals/Materials Division Award.

Ethel Chamberlain ... appointed law librarian, Hindry and Meyer, Denver, Colo.

Lois Anne Colaianni, director of libraries, Cedars-Sinai Medical Center, Los Angeles, Calif. ... elected president-elect of the Medical Library Association.

Linda Davis ... joined information services group, research operations, Norwich-Eaton Pharmaceuticals, Norwich, N.Y.

Melvin Day ... chosen head of National Technical Information Service, U.S. Department of Commerce.

Marion Z. Debardeleben, formerly information scientist and technical writer, Philip Morris Research Center, Richmond, Va. ... promoted to research scientist.

Ann de Klerk, formerly head, Engineering and Science Library, Carnegie-Mellon University, Pittsburgh, Pa. ... now associate director, university libraries.

James Dygert, formerly documents librarian, Drexel University, Philadelphia, Pa. ... promoted to business and administration librarian.

Elyse A. Eisner ... indexer, Information Access Corporation, Los Altos, Calif.

Robin Gingerich Frank, formerly technical information specialist, Science and Education Administration, Technical Information Systems (SEA/TIS), U.S. Department of Agriculture ... named head, food and nutrition information center, SEA/TIS.


Tom Galvin, dean, Graduate School of Library and Information Services, University of Pittsburgh ... elected vice-president, president-elect of American Library Association.

Lois Godfrey, librarian, Los Alamos Science Laboratory, University of California ... elected president, New Mexico Library Association.

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special libraries
IN MEMORIAM

Dorothy Bemis

Dorothy Bemis, elected to the SLA Hall of Fame in 1960, died on June 30, 1978. She had been an active member of the Association and its Chapters for 53 of her 88 years. A former first vice-president of SLA for two terms (1933-35), Bemis also established the Lippincott Library at the University of Pennsylvania, as well as three other business finance libraries.

Bemis studied at Oshkosh State Teachers College and Columbia Teachers College; she later received her library certificate from Pratt Institute School of Library Science in 1916. She went on for further work at Temple University, 1933-34 and 1938-39.

Bemis began her professional life in New York City, serving first in the New York Public Library (1916-18) and then in the Library of the Guaranty Trust Company of New York (1918-21). She was a pioneer in the field of business and finance librarianship. She organized, established, and headed three business finance libraries, two of which are now major libraries of their kind. After beginning the Bank of Charleston Library in 1919, she came to Philadelphia in 1921 to establish the library of the Federal Reserve Bank of Philadelphia, where she was head from 1921 to 1925.

Bemis was considered by many to be one of the guiding spirits of the Association during the growth years of the 1930s. In addition to her SLA vice-presidency, she was also chairman of the Membership Committee (1921-22); chairman of the Financial Group (1923-24); chairman of the University and College Departmental Libraries Group (1934-35); and member of the SLA Nominating Committee (1936-37).

She also served two terms as president of the Special Libraries Council of Philadelphia (1929-31) and led the 1931 Conference on Placement and Personnel Problems in the Special Libraries Field.

In December 1933, Bemis was chosen director of the Trade Association Projects, administered by SLA and supported by a $7,500 appropriation from the Carnegie Corporation of New York. The program was designed to establish new libraries and reorganize existing facilities among trade associations in order to expand special library services.

Her association with the Wharton School and with the University of Pennsylvania began in 1927 when she was engaged by Dean Emory R. Johnson to create a library for the Wharton School students and faculty. The library that she developed was named in honor of Joanna Wharton Lippincott, Joseph Wharton's daughter. Under Bemis' able administration the library assembled research materials and specialized literature for the study of different kinds of business and economic questions. Bemis and her staff understood the importance of aiding students and faculty in the use of these specialized materials. In keeping with this approach, she was responsible for setting up a vigorous library-orientation program. Over the years she strove to keep the objectives of the library compatible with those of the Wharton School. Her personality was the key to cooperation with the Wharton School faculty, with the University Library administration, and with other special libraries in the area.

In 1952, after 25 years of distinguished service, Bemis resigned as librarian of the Lippincott Library to devote herself exclusively to the responsibility of administration librarian for the university libraries, a post which she had held concurrently with that of librarian of the Lippincott Library from 1945 to 1952. Working with Dr. Charles W. David, director of the university libraries, she played a vital role in the reorganization of the University of Pennsylvania libraries system between the years 1945 and 1958. She established personnel policies for the University of Pennsylvania libraries which had far-reaching effects throughout the Philadelphia area and elsewhere. She recruited for librarianship and was consistently successful in attracting many persons of excellent qualifications to the profession. She retired from the University in 1958 after an outstanding career covering 31 years.

Among her published works was the article “How Shall We Classify the Special Library?” [Special Libraries 23 (no. 3):103-107 (Mar 1932)].

In recognition of her excellence and her contributions to the special library profession she was presented the Achievement Award in 1960 by the Philadelphia Chapter of the Special Libraries Association. The same year she was named to the Hall of Fame at the 51st Special Libraries Association Convention held in Cleveland. Because of her characteristic sense of duty and responsibility, she received this honor in absentia rather than miss the opening of the renovated Falls of the Schuylkill Library. She was the chairman of the committee which had planned this opening.

She set such a high standard as a professional librarian and as a human being that her influence has had an inspirational effect upon all with whom she came in contact. Dorothy Bemis will be sadly missed by her colleagues, her former staff, and her many friends.

Eleanor B. Allen
Lippincott Library
University of Pennsylvania

January 1979
SLA Announces
1979 Regional Course Program

Special Libraries Association has announced its Regional Continuing Education Program for 1979. Two one-day courses, entitled “Micrographics in Special Libraries” and “Organizational Behavior: The Role of the Special Librarian,” will be offered in various regions of the United States and Canada.

The Regional Program is part of SLA’s developing Continuing Education Program. In June 1978 the SLA Board of Directors approved a plan for continuing education course sequences in management, communications, and technology. In order to make this program more accessible to the entire membership, the Board included a Regional Program, as well as the Annual Conference courses.

This Continuing Education Program is not a continuation of the Regional Pilot Program. The new program is designed to be an Association-wide function, to be financed in the same manner as the annual Conference. Under the Pilot Program, cooperating Chapters were asked to split fees with the Association; only members of the cooperating Chapters were invited to attend the seminar. The new program allows members from several Chapters in each region to attend, so that fee splitting is not feasible. In addition, net earnings from well-attended regional courses in metropolitan areas can help offset the expenses of courses in less densely populated areas.

The objective of the Association is to make the Continuing Education Program self-sufficient. SLA assumes all expenses for the program and handles details such as speakers’ fees and travel, publicity, costs of course materials, and space rental fees.

Since SLA offers a centrally administered education program, the Association will qualify to award nationally recognized Continuing Education Units. Granting these units is the first step toward full accreditation of the Association’s program by the Council of the Continuing Education Unit.

The schedule for the 1979 Regional courses is as follows:

**Micrographics in Special Libraries**

Mar 9. West Coast Regional Course, Los Angeles

**Organizational Behavior: The Role of the Special Librarian**

Instructor, time, and location to be announced.

The course will 1) examine the organization as a social system; 2) analyze the impact of various organizational structures on work attitudes and behavior of special librarians; and 3) teach special librarians techniques for improving their service, status, and influence with their organization. The course covers the development of organizational structure; corporate interaction among peers, supervisors, and subordinates; and leadership.

The fee for a Regional Course is $75 for SLA members and $100 for nonmembers. Nonmembers may credit $10 of their registration fee toward membership dues. The fee includes all course materials and registration. Each registrant will receive an SLA Continuing Education Certificate and earn 0.6 Continuing Education Unit.

Chapters and members interested in having a course scheduled should contact Dr. Mary Frances Hoban, Manager, Professional Development, Special Libraries Association, 235 Park Avenue South, New York, N.Y. 10003.
HAVE YOU HEARD?

OCLC Training Lab
A summer laboratory course designed to introduce librarians to the use of the OCLC cataloging system is now offered by the Graduate Department of Library and Information Sciences of The Catholic University of America. Topics include OCLC history, searching, tagging, and MARC format, as well as 15 to 20 hours of on-line practice. Contact: Dr. John Gilheany, Director of Summer Sessions, The Catholic University of America, Washington, D.C. 20064.

Music Magazine
Music lovers now have a new publication for their interests. Music Magazine, only one year old, combines interviews, photo features, book and record reviews, and columns by performers. Editor Ulla Colgrass accepts contributions from interested writers. Subscriptions are $5 per year from Music Magazine, 60 Sherbourne, Ste. 311, Toronto, Ont. M5A 3X7.

Integrated Core Curriculum
A taped recording of a workshop on the integrated core curriculum, held at University of North Carolina, chapel Hill, is now available. The workshop was jointly sponsored by the library school of South Carolina, Drexel University, and the University of North Carolina, Chapel Hill. The tapes include opening and closing addresses and the presentations of the three host schools. The cost of the package is $15.00; available from Fred W. Roper, Assistant Dean, School of Library Science 026-A, University of North Carolina, Chapel Hill, N.C. 27514.

Medical Meetings Directory
The World Information Center has announced the publication of World Meetings: Medicine, a quarterly directory of future meetings in medicine. Starting from its first issue in January 1978, the quarterly gives advance information on meetings scheduled for the two-year period after the date of each issue. Five indexes are offered: 1) subject (keyword), 2) date of meeting, 3) location, 4) sponsoring organization, and 5) deadline date for submission of abstract or manuscript. Subscription is $60 per year in the United States and Canada, $62 elsewhere; order from World Meetings Information, Inc., 824 Boylston St., Chestnut Hill, Mass. 02167. (617/731-4440).

LOEX On Its Own
Project LOEX, the national academic library orientation/instruction clearinghouse, has become financially self-sustaining, with memberships available at $30.00. The project, located at Eastern Michigan University in Ypsilanti, has provided information and loan materials upon request free of charge for the past six years while being supported by a grant from the Council on Library Resources. Institutional memberships now include all clearinghouse services upon request: loan samples from a collection of over 10,000 materials, referrals to some 1,400 library programs, research letters, and newsletters. Contact: Carolyn Kirkendall, Directory, Project LOEX, Library, Eastern Michigan University, Ypsilanti, Michigan 48197.

New ASIS Address
The American Society for Information Science has announced its new address as follows: 1010 Sixteenth Street, N.W., Washington, D.C. 20036. (202/659-36440).

User Education Workshop
The Eighth Annual Workshop on Instruction in Library Use will be held at the University of Waterloo, Ont., May 16–18, 1979. The theme is “Teaching the Use of a Library: Instructional Strategies for Teaching the Use of a Library that You Always Wanted to Know But Were Never Taught.” The workshop is organized primarily for librarians from Ontario and Quebec, but a few applications will be accepted from individuals in other areas. Contact: Gerry Meek, Orientation Librarian, University of Waterloo Library, University of Waterloo, Waterloo, Canada N2L 3G1.
Health Sciences Library Survey
The Cabrini Health Care Center, New York City, has prepared the New York Regional Group/Medical Library Association (NYRG/MLA) Survey of Small Health Sciences Libraries in the New York Metropolitan Area, 1975. The survey identifies professional practices, working conditions, and common problems of small health sciences librarians in the New York City-New Jersey area. It is available on interlibrary loan from Medical Library Center of New York, 17 East 102nd St., New York, N.Y. 10029.

Media Management Program
San José State University, California, is now offering a media management course which allows media professionals working in schools or libraries to pursue an individualized program at their own pace. The course is based on ideas from the Education Resources Information Clearinghouse (ERIC) on Information Resources. Each student receives a learning kit of publications from ERIC and similar agencies and a syllabus containing course objectives. The total course cost is $85 including materials. Contact: Dr. James Brown, San José State University, Office of Continuing Education, San José, Calif. 95195.

Summer Courses in Oregon
The University of Oregon College of Education and the university library are offering a program for librarians, archivists, and school library/media specialists during its summer session, Jun 19–Aug 10. Among the offerings will be short courses in archival administration, conservation, preservation, and restoration of materials, as well as in computer-based reference service. Both weekend seminars and full-term courses are scheduled. Contact: Dorothy Latham, College of Education, University of Oregon, Eugene, Oreg. 97403 (503/686-3468).

Scientometrics Journal
Scientometrics, An International Journal for All Quantitative Aspects of the Science of Science and Science Policy, a new journal from Elsevier, Amsterdam, will include results of research into the quantitative features and characteristics of science. Emphasis will be placed on investigations in which the development and mechanism of science are studied by means of statistical methods. A free sample copy may be obtained from Dept. 5A, Elsevier Scientific Publishing Co., P.O. Box 330, 1000 AH Amsterdam, The Netherlands.

STAFF DEVELOPMENT


An effective career development process must include three phases: assessment of both employee and organizational needs, transition or individual development, and integration of individual and organizational needs through an ongoing relationship between the employees and the career development staff. The authors outline four basic conditions necessary for a successful career development program.


The author describes a method of long-range planning for employee development which requires three basic steps: identification of skills needed; analysis of employee skills; and selection of the method for development of skills. Employee input is included in the analysis phase with some negotiation of study method and schedule possible. Sample charts shown.


Reviews the controversy of universal vs contingency or situational management behavior models and its effect on management training. Identifies from research findings specific behaviors that characterize effective managers. Provides a framework within which a management training program can be designed and lists design conditions and requirements for a successful program.


The career development program of one organization is described. Concentrating on a good career match for each individual—even if that means joining another company—the program includes career assessment workshops, counseling sessions, and an outplacement service for those who want to pursue careers elsewhere. Basic to the program is the concept that management must not be afraid to lose good people whose interests would be best served elsewhere.

Motivational programs examine the relationship of people with the work they do, in contrast to training programs, which cover the nuts and bolts of business. Motivational material comes in many forms from books and films to courses and retreats. The article describes several programs including specific films and other materials useful for such programs.


Describes some of the pros and cons of participatory management (PM), particularly as it is being applied to BEA Associates, a large New York investment firm. While it appears to work successfully there for both employees and company, the author points out that PM is not for every company, nor for every individual.


When there are too many high-priority tasks for the time available, one solution is to apply the division principle, i.e., do each task to the threshold value and then divide the remainder of the available time among them all. Several examples of the application of this principle are given.


Research shows many errors, particularly in goal setting, made by companies in applying MBO. The author queried MBO administrators in management development from twelve organizations whose programs were considered successful. The consensus of their ideas is given in twenty-seven steps that can be taken to avoid errors of the past and arrive at the best possible goals.


There are subtle though important benefits to be derived from meetings. Ways in which meetings can be designed to highlight these benefits are described. Details relating to timing and seating arrangement, for example, can make a difference. A leadership style built on openness is essential.


The authors acknowledge the benefits of group decision making but point out pitfalls in the method. Symptoms of "Groupthink," a dysfunctional consequence of a group interaction, are described, and guidelines for preventing it are presented.

Walters, Roy W. / You Can't Develop Another. Training and Development Journal 32(no.9):38-41 (Sep 1978).

Too much time has been spent trying to develop managers. The best a company can do is set up conditions for self-development. For present employees it is recommended that greater responsibilities and more frequent occasions for decision making be given, especially when their own management development is involved. For new employees, the author recommends an orientation seminar in which the participants plan a long-range development program rather than learn the technical details of the operation.


The human resources executives from eight outstanding corporations discuss the attitudes of their companies toward employee career planning. During the past few years companies generally have changed from an authoritarian, paternalistic approach to the concept that each individual is responsible for his own career development. Problems occur when the employee is not ready or willing to take on such responsibility, and when managers react negatively to the employee who "doesn't salute the flag."

Lucille Whalen
COMING EVENTS


REVIEWS


K. G. B. Bakewell's stated purpose is "to examine in some detail" how libraries use "classification and/or indexing systems" and this is precisely what the book accomplishes. Most of the libraries are British, but there is a scattering of North American, Indian, and African libraries represented.

Bakewell devotes one chapter to each of the five major classifications (DC, LC, UDC, Bliss, and Colon), giving a brief description of the system, case studies of its use in specific libraries, and minimal conclusions. Another chapter describes other systems, and two chapters discuss alphabetical subject analysis. A concluding chapter describes some reclassification programs, currently a problem in many British libraries. An interesting appendix gives actual class numbers from the five systems as they have been assigned to ten titles in some of the libraries visited.

The result is a handbook on contemporary British classification and its problems. Much of the information about the actual use of the systems in individual libraries is not available elsewhere, although the non-British material seems to be from secondary sources. Nonbook materials are included as an integral part of library resources, and their treatment is of particular interest. In some sections, I found the extracts from the schedules and their revisions hard to absorb, but they are important to the classification specialist.

The chapters on UDC and Bliss are especially valuable for readers in North America where it is uncommon to find them in use for shelf arrangement. Comments from practitioners and users are of great interest to librarians here who usually forget that there are more than two choices in classification.

In citing reactions he found in the libraries used as case studies, Bakewell maintains a neutral reporter's attitude, which he states is his intention. However, I wish he had been less neutral. Where he has summarized his findings and quoted evaluative comments, we learn more than from uncritical presentation of practices. His conclusions about the Colon classification are more evaluative and add depth to our picture of how Colon works in actual use.

The two chapters on alphabetic subject analysis seem to me less successful. Bakewell has tried to cover too much in too little space, and the result is a superficial treatment of indexing and subject heading practices of limited value to either the novice or the expert. The most valuable parts describe special libraries.
subject analysis in library catalogs which do not rely on an authority list such as LCSH or MeSH. There are innovative approaches which might help solve the problems facing U.S. libraries and their subject access.

The evidence of these case studies demonstrates that, given a chance, any librarian will try to improve any classification just a little—or a lot. British libraries are now beginning to feel the effects of the availability of centralized, standardized cataloging and classification; on-line bibliographic data systems are coming next. They will have to make the same agonizing decisions that are being made here. Are local variations in classification, however ingenious, justifiable to an overworked staff, to the users, and to the budget directors? Bakewell has described the state of British classification today; I hope he produces a second report in approximately ten years.

Jane E. Stevens
School of Library Service
Columbia University
New York, N.Y.


Simulation teaching is real world, problem centered (the favored learning mode for adults), and practical. These elements, according to editor and chapter author Zachert (1), contribute to the high motivation of the learner when this teaching methodology is employed. The in-basket exercise, "the easiest of the simulation techniques to become accustomed to," is the focus of this sourcebook. The following excerpt from the book will explain the in-basket exercise and provide a sample of the clarity and logic of this helpful little volume:

Now, to more specifics of in-basket use, let's consider the nature of in-basket materials. These materials are representations of the paperwork faced by a worker at any level in an organization, both the paperwork that comes to that worker and that which the worker sends to others. The technique can be used for learning about any position in an organization that requires paperwork. If we accept the idea that paperwork is part of the routine work in virtually every library position, then the in-basket technique becomes a useful vehicle for conveying the reality of library work to learners. An individual's in-basket in a real situation is a gateway to... attention, and ultimately, it is a gateway to... decision making and action.

In Chapter I, "A Primer on the Use of In-Basket Techniques," Zachert provides a concise and readable review of simulation teaching and the in-basket technique. A second chapter deals with the design of in-basket materials and other, much briefer, sections provide an annotated bibliography on in-basket exercises and a selected bibliography on memo writing.

The balance of this volume is made up of six in-basket exercises on a variety of subjects and settings. Two take place in school media centers and one each in an academic library, a learning resource center, and a special library. The last example, a combination of in-basket and role play, involves the evaluation of reference and bibliographic services. While some of the exercises have specific goals, instructions, suggestions to the instructor, and guides to discussion, each serves as a fine model of an in-basket exercise so that new material can be generated to meet a specific need in any learning situation.

Those who teach, those who plan continuing education programs, and those who would like to see the day when adult learning is improved have an obligation to own this reasonably priced and informative book. Originally presented as a continuing education program of the Association of American Library Schools in January 1978, this paperbound, photo-offset effort can bring continuing education into your office or home. It could, and very well might, serve as the impetus which would lead you to write one or more in-basket exercises and thus share your experience for the continued learning of others.


James M. Matarazzo
School of Library Science
Simmons College
Boston, Mass.
Current Serials Received. British Library, Lending Division. (April 1978). Annual. £10 in UK; surface mail in Europe and outside Europe, £14 air-mail outside Europe. ISSN 0309-0655, ISBN 0-85350-170-X.

Annual listing of all serials currently received by the British Library Lending Division. The 1978 edition has 50,000 titles arranged in three alphabetical sections: all titles excluding Cyrillic serials, Cyrillic serials (titles are given in the Roman alphabet), and cover-to-cover translations of Cyrillic serials. Available from British Library, Lending Division, Boston Spa, Wetherby, West Yorkshire LS23 7BQ, England.


For each library, the following data are given: loan periods for various types of materials, restrictions on loans, loan charges; time required to secure photocopies, charges and method of payment for photocopying services. Arranged by province. Available from: Canadian Library Association, 151 Sparks Street, Ottawa, Ontario K1P 5E3.


Two main sections: a list of libraries with computer terminals, indicating which data bases are accessed and restrictions on use; a list of data bases, with descriptions and lists of libraries subscribing to each. Subject index included. Available from METRO, 33 West 42nd Street, New York, N.Y. 10036.


Describes 427 energy-related Executive Branch agencies. Each entry includes address, telephone number, energy functions and responsibilities, key personnel and public information officer. Access by an alphabetical (name) index and a subject index. Available from: Environment Information Center, 292 Madison Avenue, New York, N.Y. 10017, 212/949-9471.


"This paper briefly describes the development of this concept and discusses current programs of library use instruction in 13 American colleges. Course-related instruction appears to be the favored method . . . but there appears to be no consensus among librarians on the general principles of library use instruction."


Directory of 400 associations in the fields of science and technology, including agriculture and medicine. Each entry includes: address, name of secretary, subdivisions, affiliates, history, purpose, activities, publications, library, awards, and membership. Indexes to acronyms, names, publications, awards, and subjects. Available from: CSIRO Editorial and Publications Service, P.O. Box 89, East Melbourne, Victoria, Australia 3002.


Bibliography of hearings pertaining specifically to the broadcast media; including, in addition, hearings on subjects—such as newsmen’s privilege and obscenity—which pertain to all the communications media. Appropriations hearings are included. Arranged chronologically, with a subject and name index. Available from: Broadcast Education Assn., 1771 N St., NW, Washington, D.C. 20036. Check payable to “BEA/Congressional Bibliography.”


Seven essays on the management of periodicals collections. Topics covered: types of periodicals, bibliographic control, selection and acquisition, physical forms and storage, use, and promotion. Intended for both practitioners and students.


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Marie Dooling
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