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## Final ERFA Activities Survey Report - Spring 2019

San Jose State University, Emeritus and Retired Faculty Association

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3/17/2019

## **Final Report: Survey Results for SJSU ERFA Board Survey on Programs**

The final report is based on 90 respondents. For events, respondents attended numbers were Fall Luncheon (50); Holiday Reception (42); Spring Luncheon (45) and Spring Excursion (29). Number of ERFA members who were invited to participate in the survey is 362; of these, roughly 10 percent of the emails bounced; 96 people started the survey, so 6 failed to complete the survey (completion rate of 86%).

For Spring and Fall Luncheon respondents provided highest ratings to the program/performance compared to food quality or event location. For the Spring Luncheon most common reasons for not attending were scheduling conflict, other (see comments), and inconvenient location. For Fall Luncheon, most common reasons for not attending were scheduling conflict, other (see comments), inconvenient location. None of the respondents for either the Spring or Fall Luncheons selected price of the meal being too high as one of the factors for not attending.

For the holiday reception, 75% of respondents rated their experience as excellent. Five of the respondents commented on the timing of the Holiday Reception. The suggestions are that the time of the event be changed to 11-2, 12-2, or 1-3 because of traffic.

Both 2017 and 2018 Excursions were very highly rated by those who attended. Many ideas for future Excursions were provided. For Excursions, most common reasons for not attending were activity did not appeal to me, scheduling conflict and other.

### *Major Takeaways Are:*

1. Although the price point does not seem to be an issue, we should try to keep activities reasonably priced.
2. Event location seems to be a factor and, since we have members living in different parts of the Bay Area, what is convenient to someone living in the Almadén Valley is not convenient to someone living in San Mateo or Oakland, and vice versa. This means that we should try to strike a balance.
3. Programs, in terms of speakers or performances, were highly rated. We should keep up the good work.
4. Those participating in the excursions were highly satisfied. They offered good suggestions, including several under consideration by our committee.
5. Lots of good suggestions regarding the Holiday Luncheon which we should consider: hours, parking, etc.